

# Count and Percent Counseling Student Survey

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	Count	Percent
<b>1. Enrollment Status</b>		
(Not Answered)	5	0.82 %
1st semester Freshman	250	40.92 %
1st semester transfer from other college	40	6.55 %
Continuing student	269	44.03 %
Returning student after absence	35	5.73 %
High school/concurrent enrollment	12	1.96 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>2. Gender</b>		
(Not Answered)	3	0.49 %
Male	331	54.17 %
Female	277	45.34 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>3. Which period do you attend (mark all that apply)?</b>		
(Not Answered)	51	6.23 %
Day	504	61.61 %
Evening	230	28.12 %
Weekend	33	4.03 %
<b>Total Responses</b>	<b>818</b>	<b>100 %</b>
<b>4. Which ethnicity do you most identify with?</b>		
(Not Answered)	8	1.31 %
American Indian/Alaskan Native	6	0.98 %
Asian	58	9.49 %
African American	13	2.13 %
Filipino	10	1.64 %
Hispanic	64	10.47 %
White	406	66.45 %
Pacific Islander	8	1.31 %
Other, Non-White	38	6.22 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>5. What is your age?</b>		
(Not Answered)	17	2.78 %
Under 20	377	61.70 %
21-24	118	19.31 %
25-29	37	6.06 %
30 -34	16	2.62 %

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<b>5. What is your age?</b>		
35-39	13	2.13 %
40-49	22	3.60 %
Over 50	11	1.80 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>6. How many counseling contacts (i.e., appointments, drop-in, quick question, phone, email) have you had with a Saddleback College counselor?</b>		
1	176	28.81 %
2-3	182	29.79 %
4-5	55	9.00 %
6 or more	39	6.38 %
None	159	26.02 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>7. How many units have you completed at Saddleback College?</b>		
(Not Answered)	6	0.98 %
0 - 15	385	63.01 %
16 - 30	94	15.38 %
30 - 45	60	9.82 %
Over 45	66	10.80 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>8. I received prompt service.</b>		
(Not Answered)	20	3.27 %
Strongly Agree	217	35.52 %
Somewhat Agree	205	33.55 %
Somewhat Disagree	55	9.00 %
Strongly Disagree	8	1.31 %
N/A	106	17.35 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>9. Staff members were courteous.</b>		
(Not Answered)	20	3.27 %
Strongly Agree	295	48.28 %
Somewhat Agree	164	26.84 %
Somewhat Disagree	35	5.73 %
Strongly Disagree	5	0.82 %
N/A	92	15.06 %

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<b>9. Staff members were courteous.</b>		
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>10. Staff members were able to answer my questions.</b>		
(Not Answered)	24	3.93 %
Strongly Agree	269	44.03 %
Somewhat Agree	158	25.86 %
Somewhat Disagree	40	6.55 %
Strongly Disagree	18	2.95 %
N/A	102	16.69 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>11. If staff members were unable to answer my questions, I was directed to someone who could.</b>		
(Not Answered)	25	4.09 %
Strongly Agree	217	35.52 %
Somewhat Agree	121	19.80 %
Somewhat Disagree	39	6.38 %
Strongly Disagree	24	3.93 %
N/A	185	30.28 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>12. The information I obtained from the counseling center was useful to me.</b>		
(Not Answered)	27	4.42 %
Strongly Agree	285	46.64 %
Somewhat Agree	139	22.75 %
Somewhat Disagree	32	5.24 %
Strongly Disagree	14	2.29 %
N/A	114	18.66 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>13. I have seen a counselor for the following reasons (mark all that apply):</b>		
(Not Answered)	23	2.70 %
Academic Counseling	331	38.80 %
Career/Vocational Counseling	89	10.43 %
Personal Counseling	23	2.70 %
Transfer Counseling	209	24.50 %
Developing Written Comprehensive Semester by Semester	36	4.22 %

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<b>13. I have seen a counselor for the following reasons (mark all that apply):</b>		
Educational Plan		
Does not apply, I have never visited counseling center	133	15.59 %
Other, please specify	9	1.06 %
<b>Total Responses</b>	<b>853</b>	<b>100 %</b>
<b>14. How did you hear about the counseling center (mark all that apply)?</b>		
(Not Answered)	36	3.31 %
Family	77	7.07 %
Admissions & Records	163	14.97 %
Matriculation	187	17.17 %
Saddleback College web site	74	6.80 %
College catalog	92	8.45 %
Other students	179	16.44 %
College instructors	188	17.26 %
Other staff	71	6.52 %
Other publications or handout	22	2.02 %
<b>Total Responses</b>	<b>1089</b>	<b>100 %</b>
<b>15. Making an appointment to see a counselor was:</b>		
(Not Answered)	94	15.38 %
Easy, a counselor was always available	168	27.50 %
Somewhat easy, a counselor was available most of the time	175	28.64 %
Somewhat difficult, a counselor was often booked	120	19.64 %
Difficult, a counselor was booked most of the time	54	8.84 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>16. When you arrived for your counseling appointment, how long did you wait to see a counselor?</b>		
(Not Answered)	36	5.89 %
I was served Immediately	86	14.08 %
5 minutes	189	30.93 %
10 minutes	96	15.71 %
15 minutes	47	7.69 %
Longer	19	3.11 %
Does not apply. I did not see a counselor	138	22.59 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

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<b>17. How much time do you usually spend with a counselor?</b>		
(Not Answered)	33	5.40 %
Walk-in (5 - 15 minutes)	148	24.22 %
30 Minutes	240	39.28 %
60 Minutes	20	3.27 %
Does not apply.	170	27.82 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>18. Does the length of the counseling appointment meet your needs?</b>		
(Not Answered)	104	17.02 %
Strongly Agree	130	21.28 %
Agree	304	49.75 %
Disagree	58	9.49 %
Strongly Disagree	15	2.45 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>19. How helpful have counseling services been in assisting you with the development of an educational plan towards a certificate, associate degree, or transfer.</b>		
(Not Answered)	39	6.38 %
A great deal	130	21.28 %
Quite a bit	164	26.84 %
Somewhat	116	18.99 %
Very little or not at all	25	4.09 %
Not applicable	137	22.42 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>20. Did you attend a new student orientation/advising session before attending classes at Saddleback College?</b>		
(Not Answered)	21	3.44 %
Yes	385	63.01 %
No	205	33.55 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

<b>21. If yes, please indicate your level of satisfaction with the advising section of the orientation.</b>		
(Not Answered)	69	11.29 %
Very Satisfied	82	13.42 %
Satisfied	276	45.17 %
Dissatisfied	34	5.56 %

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	Count	Percent
<b>21. If yes, please indicate your level of satisfaction with the advising section of the orientation.</b>		
Very Dissatisfied	12	1.96 %
Does not apply. I did not attend a new student orientation	138	22.59 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>22. Gives me clear and consistent information about Saddleback College courses.</b>		
(Not Answered)	39	6.38 %
Strongly Agree	204	33.39 %
Somewhat Agree	233	38.13 %
Somewhat Disagree	25	4.09 %
Strongly Disagree	6	0.98 %
N/A	104	17.02 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>23. Gives me clear and consistent information about requirements for my major.</b>		
(Not Answered)	40	6.55 %
Strongly Agree	201	32.90 %
Somewhat Agree	196	32.08 %
Somewhat Disagree	46	7.53 %
Strongly Disagree	7	1.15 %
N/A	121	19.80 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>24. Encourages me to take responsibility for making academic and career decisions.</b>		
(Not Answered)	42	6.87 %
Strongly Agree	215	35.19 %
Somewhat Agree	180	29.46 %
Somewhat Disagree	47	7.69 %
Strongly Disagree	7	1.15 %
N/A	120	19.64 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>25. Encourages me to higher academic performance.</b>		
(Not Answered)	40	6.55 %
Strongly Agree	186	30.44 %
Somewhat Agree	198	32.41 %

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	Count	Percent
<b>25. Encourages me to higher academic performance.</b>		
Somewhat Disagree	54	8.84 %
Strongly Disagree	7	1.15 %
N/A	126	20.62 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>26. Gives me helpful referrals to campus resources.</b>		
(Not Answered)	41	6.71 %
Strongly Agree	178	29.13 %
Somewhat Agree	188	30.77 %
Somewhat Disagree	65	10.64 %
Strongly Disagree	14	2.29 %
N/A	125	20.46 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>27. Gives me correct information about Saddleback procedures.</b>		
(Not Answered)	40	6.55 %
Strongly Agree	224	36.66 %
Somewhat Agree	178	29.13 %
Somewhat Disagree	41	6.71 %
Strongly Disagree	8	1.31 %
N/A	120	19.64 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>28. Helps me select an appropriate course schedule for next semester.</b>		
(Not Answered)	40	6.55 %
Strongly Agree	205	33.55 %
Somewhat Agree	160	26.19 %
Somewhat Disagree	54	8.84 %
Strongly Disagree	9	1.47 %
N/A	143	23.40 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>29. Seems interested in my success as an individual.</b>		
(Not Answered)	42	6.87 %
Strongly Agree	182	29.79 %
Somewhat Agree	185	30.28 %
Somewhat Disagree	62	10.15 %
Strongly Disagree	13	2.13 %

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	Count	Percent
<b>29. Seems interested in my success as an individual.</b>		
N/A	127	20.79 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>30. Uses knowledge of career opportunities in advising me.</b>		
(Not Answered)	39	6.38 %
Strongly Agree	191	31.26 %
Somewhat Agree	164	26.84 %
Somewhat Disagree	65	10.64 %
Strongly Disagree	16	2.62 %
N/A	136	22.26 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>31. Is approachable and easy to talk to.</b>		
(Not Answered)	40	6.55 %
Strongly Agree	253	41.41 %
Somewhat Agree	161	26.35 %
Somewhat Disagree	41	6.71 %
Strongly Disagree	6	0.98 %
N/A	110	18.00 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>32. Encourages my involvement in out-of-class learning experiences.</b>		
(Not Answered)	43	7.04 %
Strongly Agree	127	20.79 %
Somewhat Agree	160	26.19 %
Somewhat Disagree	94	15.38 %
Strongly Disagree	23	3.76 %
N/A	164	26.84 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>
<b>33. Helps me identify my educational goals and interests.</b>		
(Not Answered)	43	7.04 %
Strongly Agree	175	28.64 %
Somewhat Agree	173	28.31 %
Somewhat Disagree	67	10.97 %
Strongly Disagree	16	2.62 %
N/A	137	22.42 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

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	Count	Percent
<b>34. Shows respect for my opinions and feelings.</b>		
(Not Answered)	43	7.04 %
Strongly Agree	241	39.44 %
Somewhat Agree	157	25.70 %
Somewhat Disagree	33	5.40 %
Strongly Disagree	6	0.98 %
N/A	131	21.44 %
<b>Total Responses</b>	<b>611</b>	<b>100 %</b>

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