

Student Survey

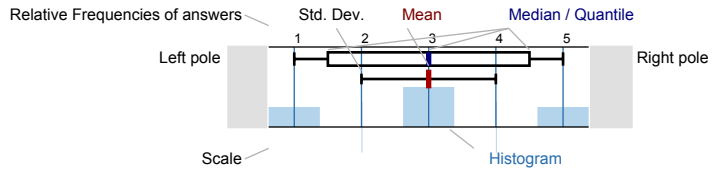
Compilation 1 of Student Survey 2008 Form 1 ()
No. of responses = 997



Survey Results

Legend

Question text

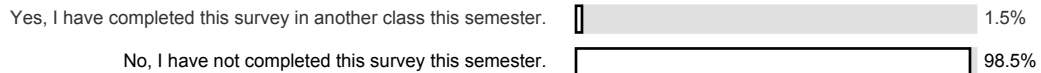


n=Amount
av.=Mean
md=Median
dev.=Std. Dev.
ab.=Abstention

Survey Instructions

1.1) Have you already completed this survey in another class this semester?
Please check the appropriate box.

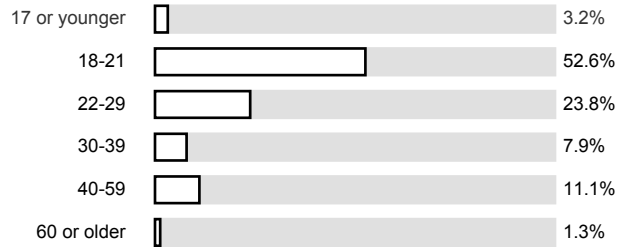
n=957



Demographics

2.1) Your Age:

n=982



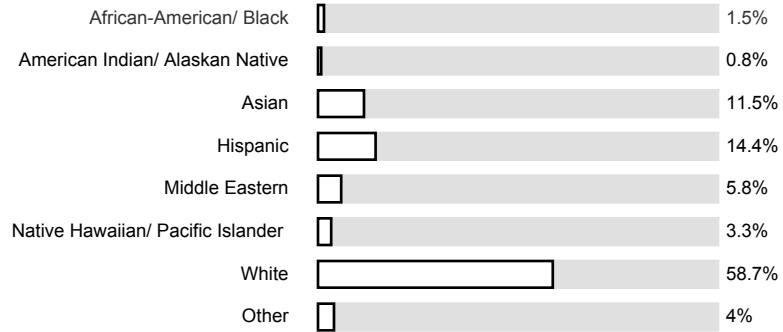
2.2) Your Sex:

n=972



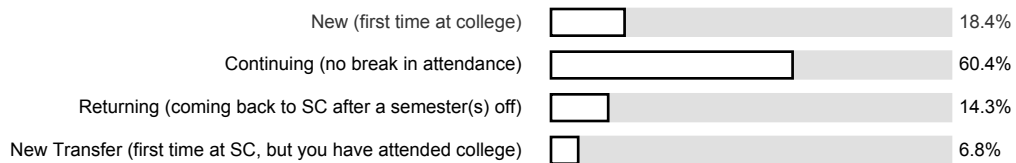
2.3) What is your predominant ethnic background? Please check only ONE.

n=968



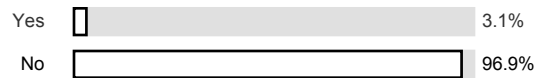
2.4) What is your student status at Saddleback College (SC) this semester?

n=983



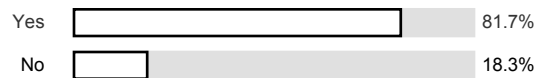
2.5) Are you an international student with F1 Visa?

n=979



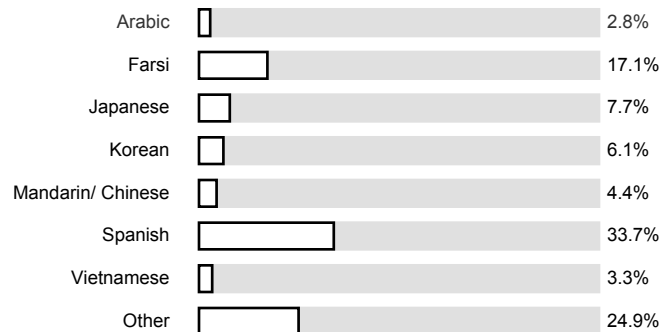
2.6) Is English your primary language?

n=980

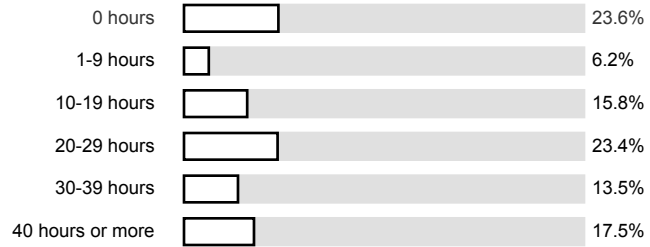


2.7) If you answered No, what is your primary language?

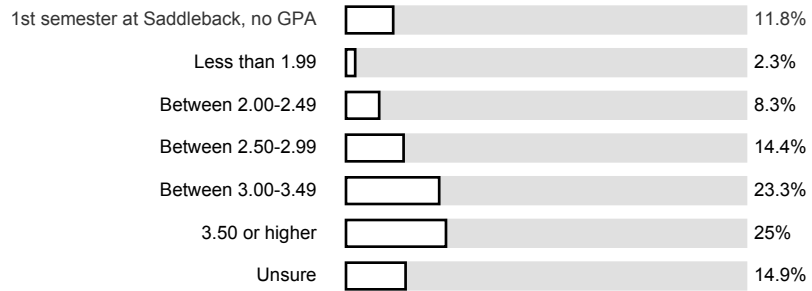
n=181



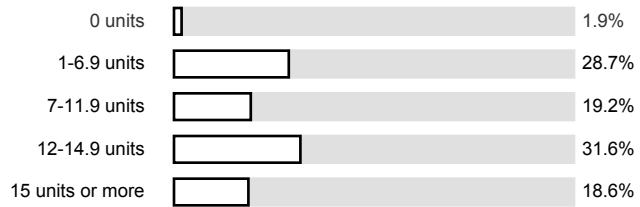
2.8) During the time the college is in session, approximately how many hours a week are you working for pay? n=979



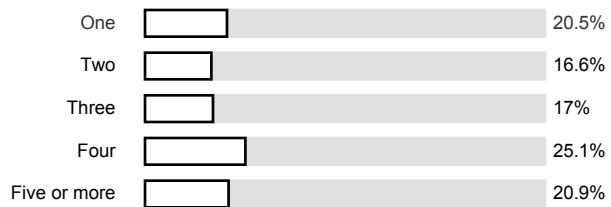
2.9) What is your overall GPA at Saddleback College? (A=4, B=3, C=2, D=1, F=1) n=973



2.10) How many units are you enrolled in this semester? n=975

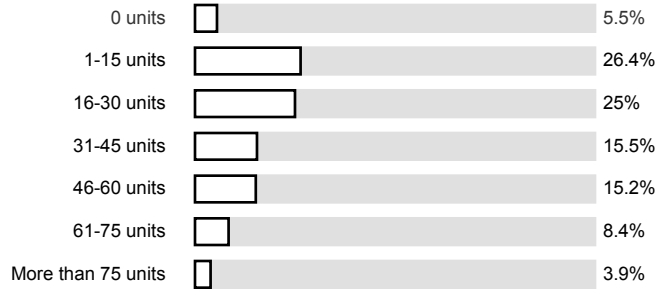


2.11) How many courses and /or labs are you currently enrolled in? n=966



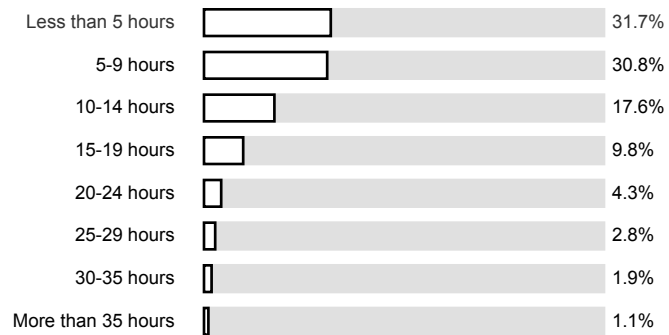
2.12) Including the units you are taking now, what is the total number of units you have completed at Saddleback?

n=965



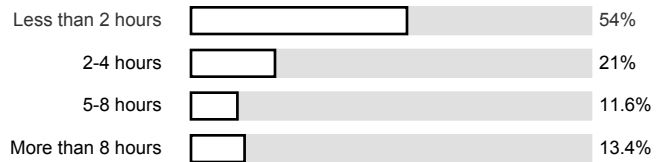
2.13) On average, about how many hours per week do you usually spend preparing for all of your courses (e.g. reading, studying, completing assignments)?

n=971



2.14) Not including time attending classes and labs, about how many hours per week do you usually spend on the Saddleback campus?

n=976



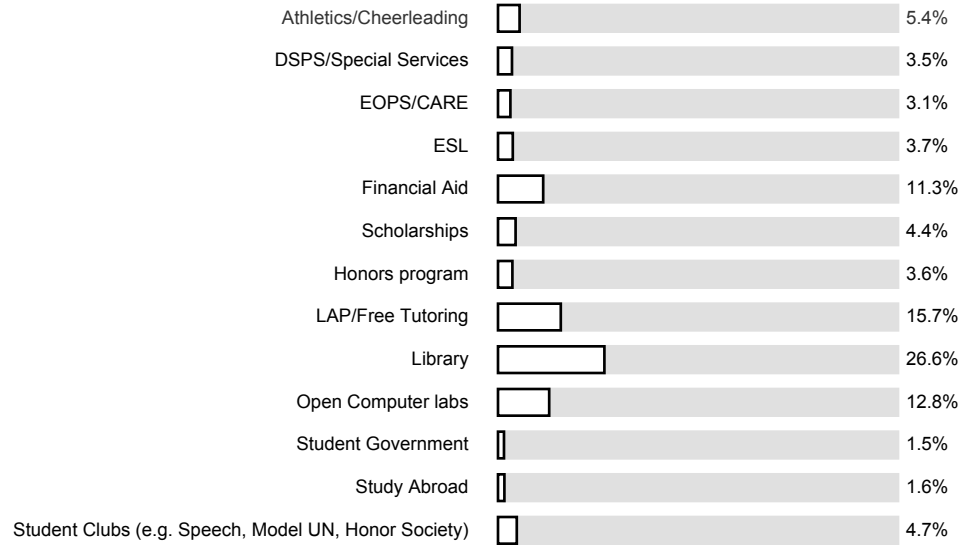
2.15) If you are planning to transfer, which type of institution(s) have you selected to apply to? Please check all that apply.

n=997



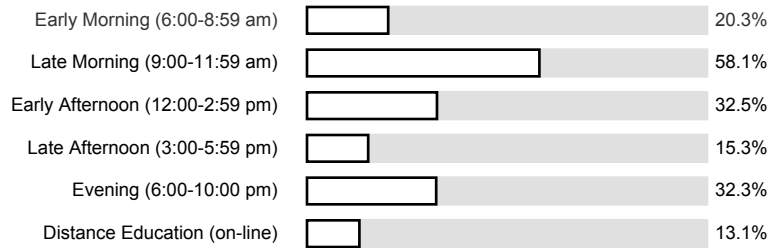
2.16) Are you currently participating in or utilizing any of the following programs or services? Please check all that apply.

n=997



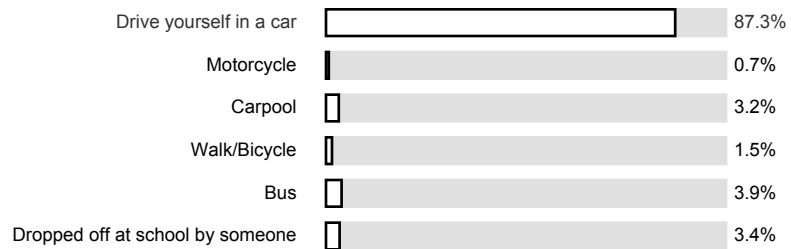
2.17) When do you prefer to attend classes? Please check all that apply.

n=997

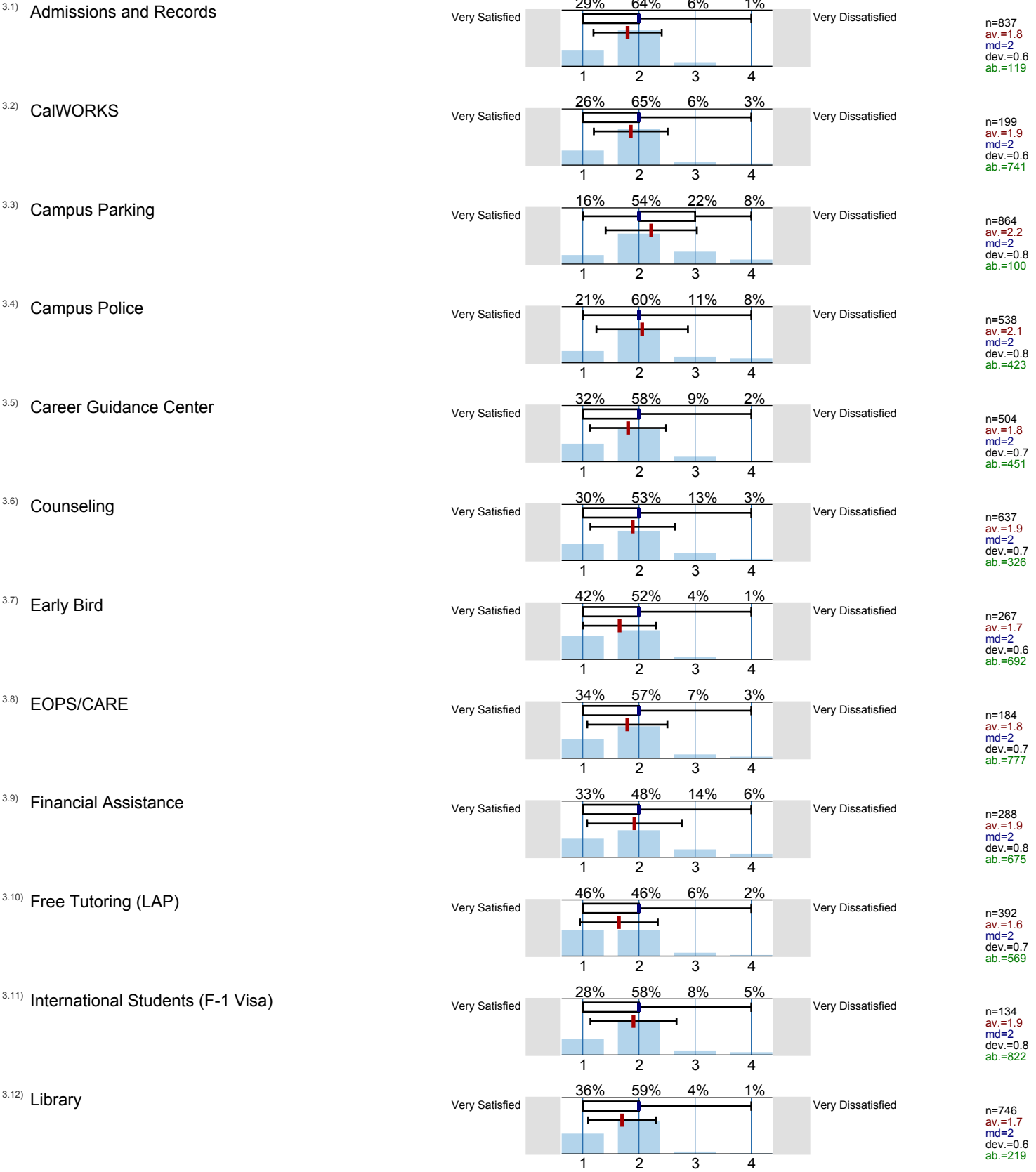


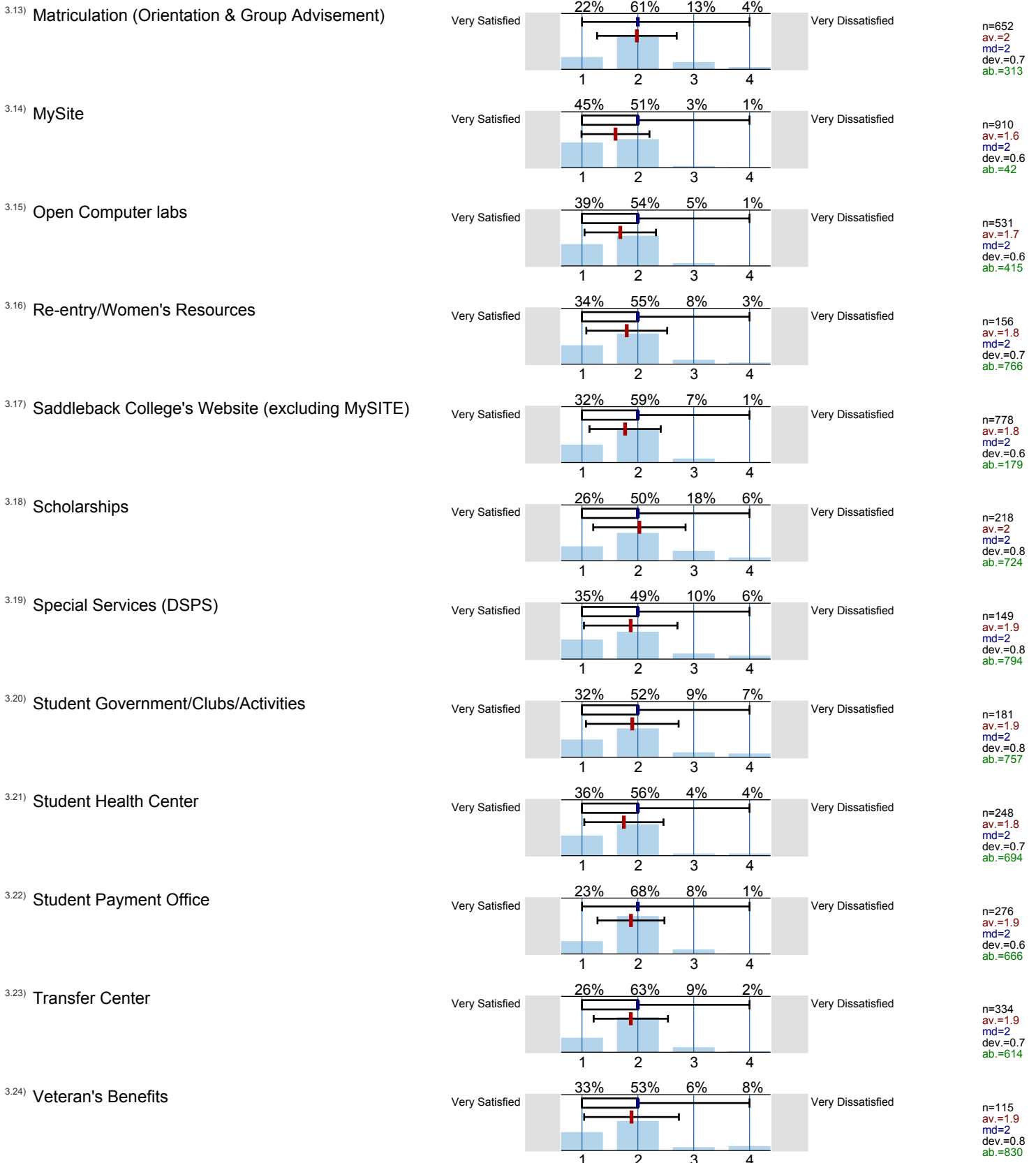
2.18) What is your PRIMARY mode of transportation to the campus?
Please check one.

n=975

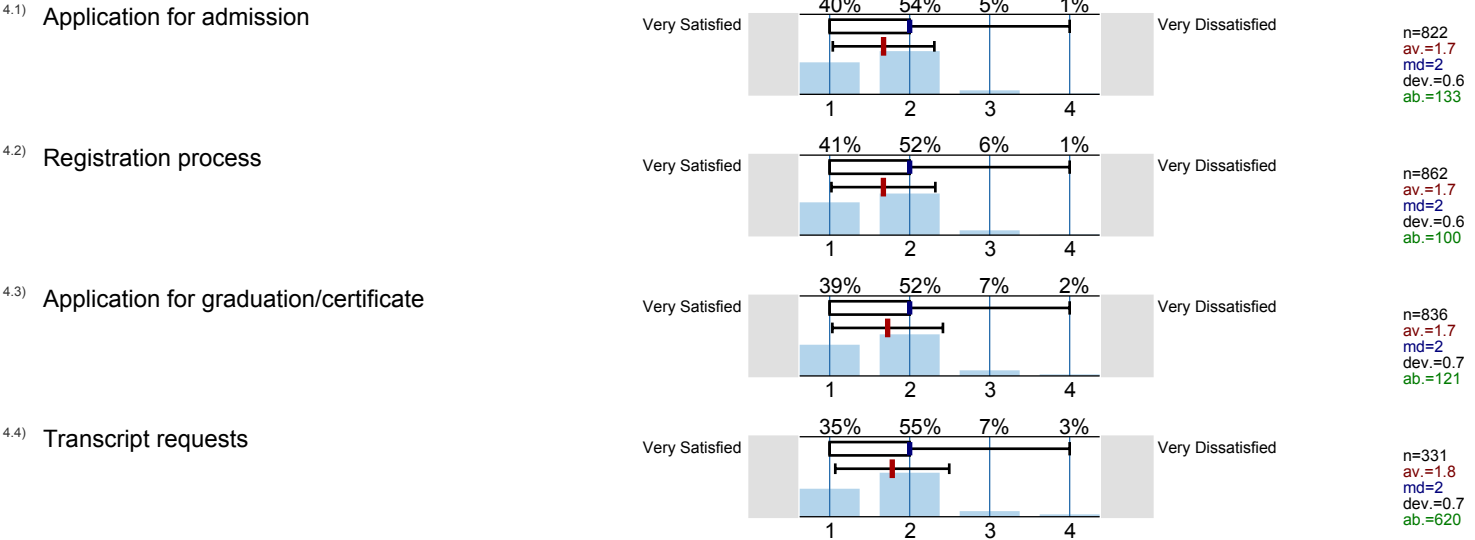


Student Services Satisfaction

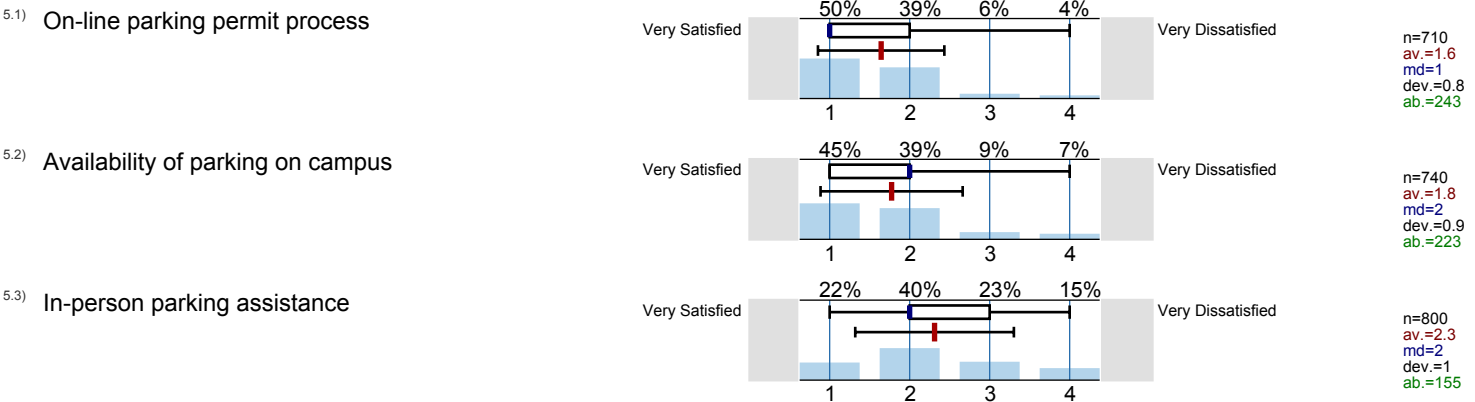




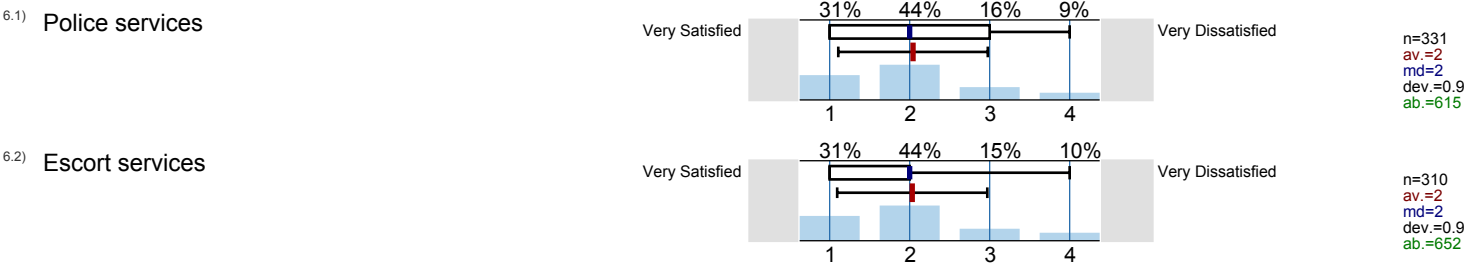
Admissions and Records



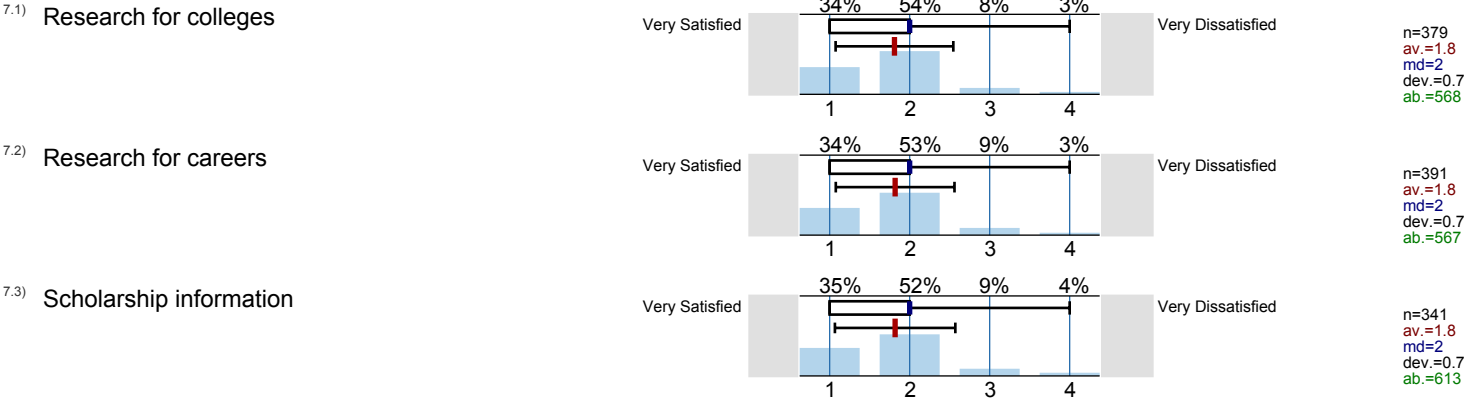
Campus Parking



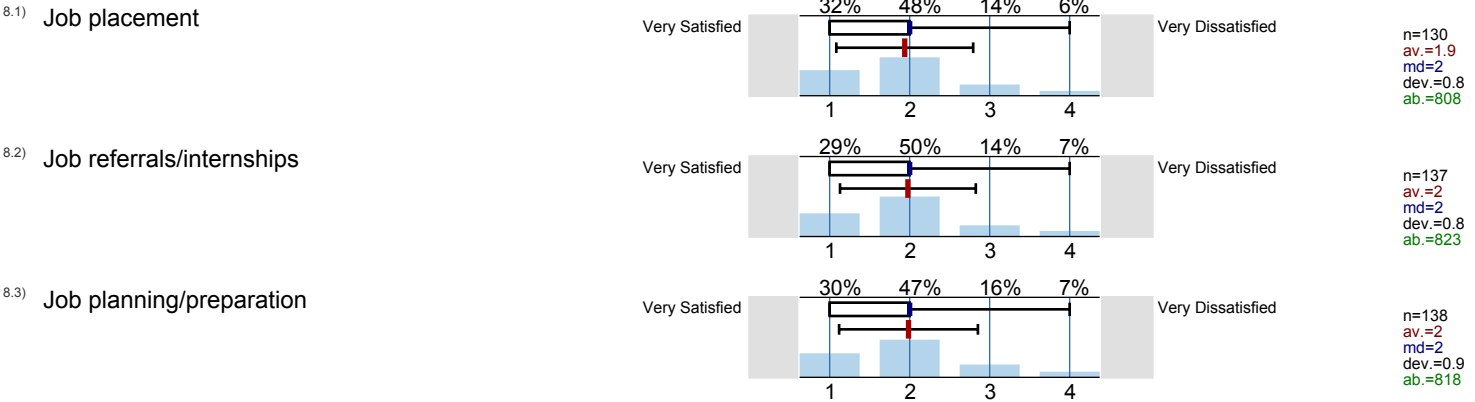
Campus Police



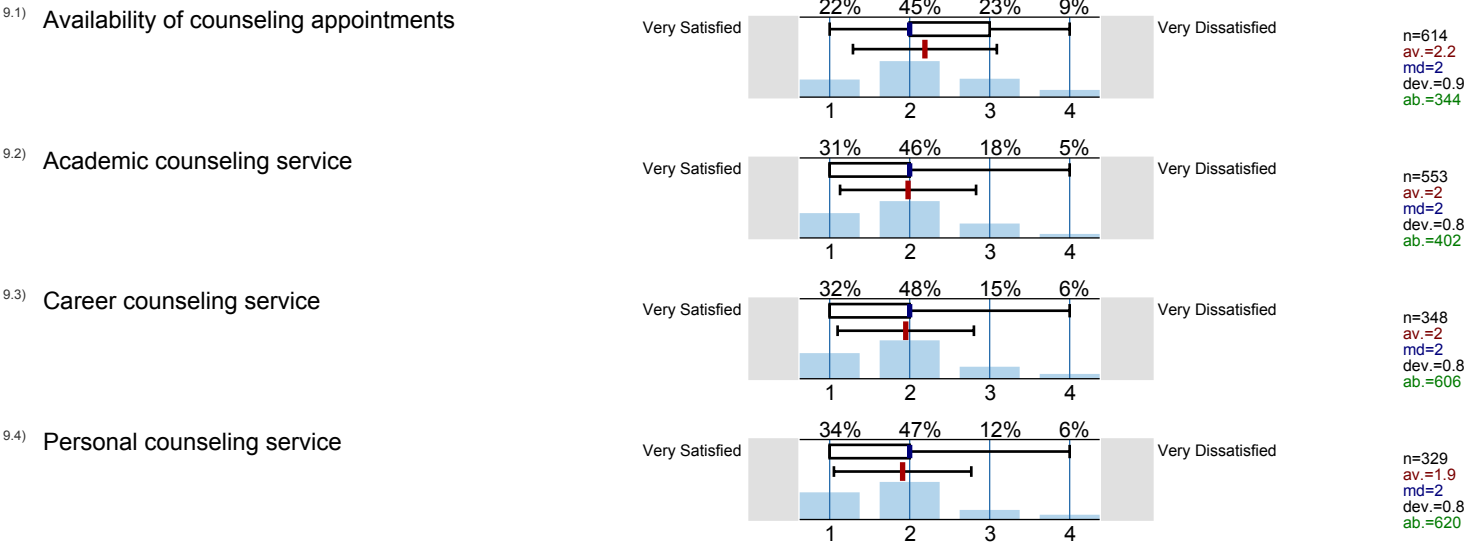
Career Guidance Center



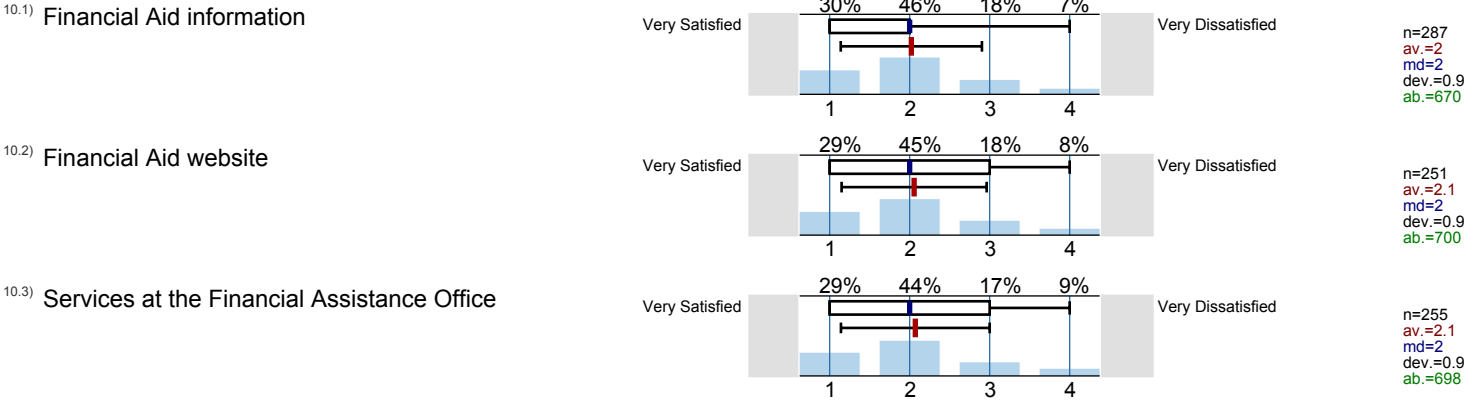
Career Placement



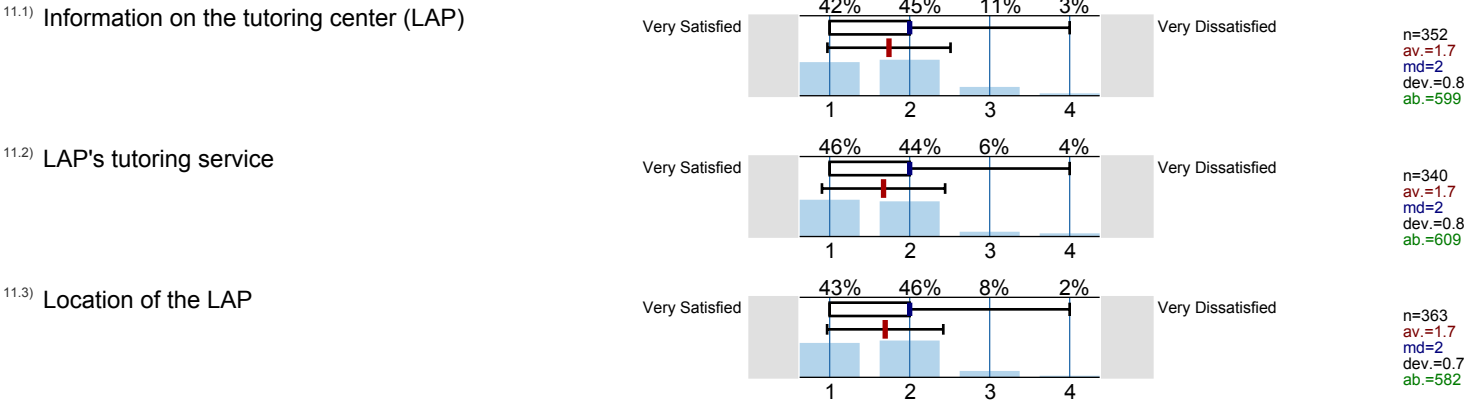
Counseling Services



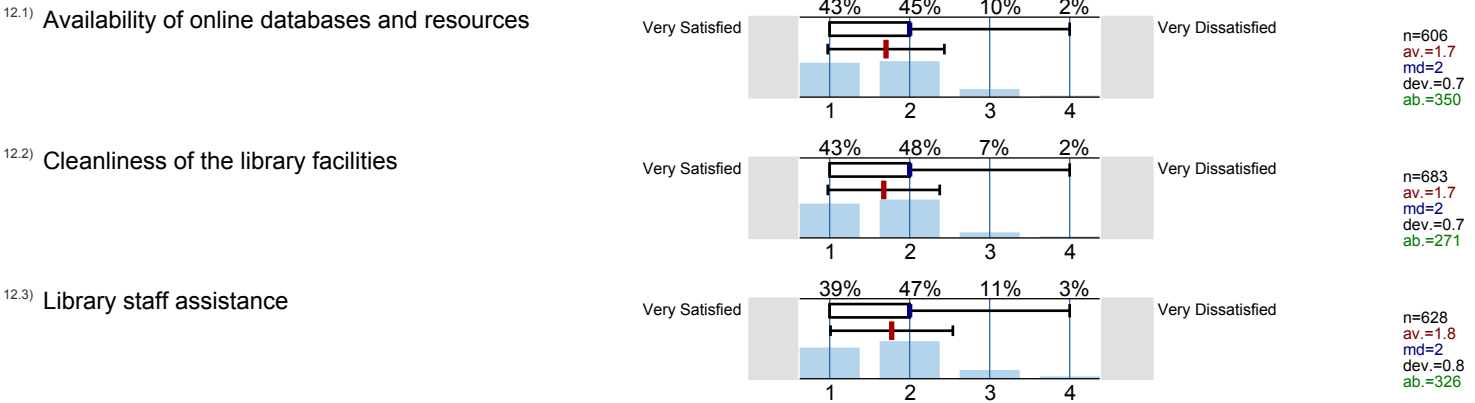
Financial Assistance



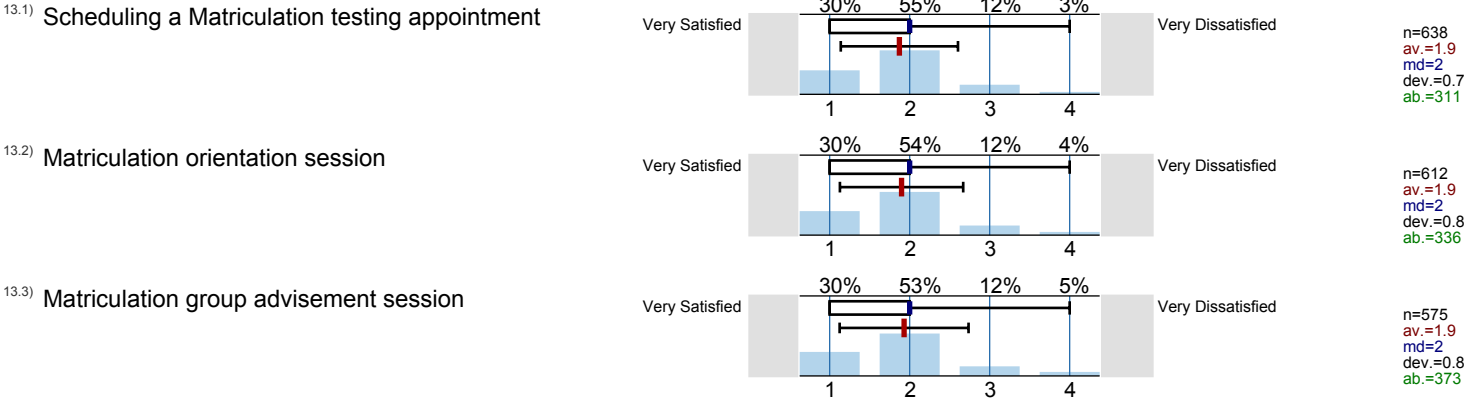
Free Tutoring/Learning Assistance Program (LAP)



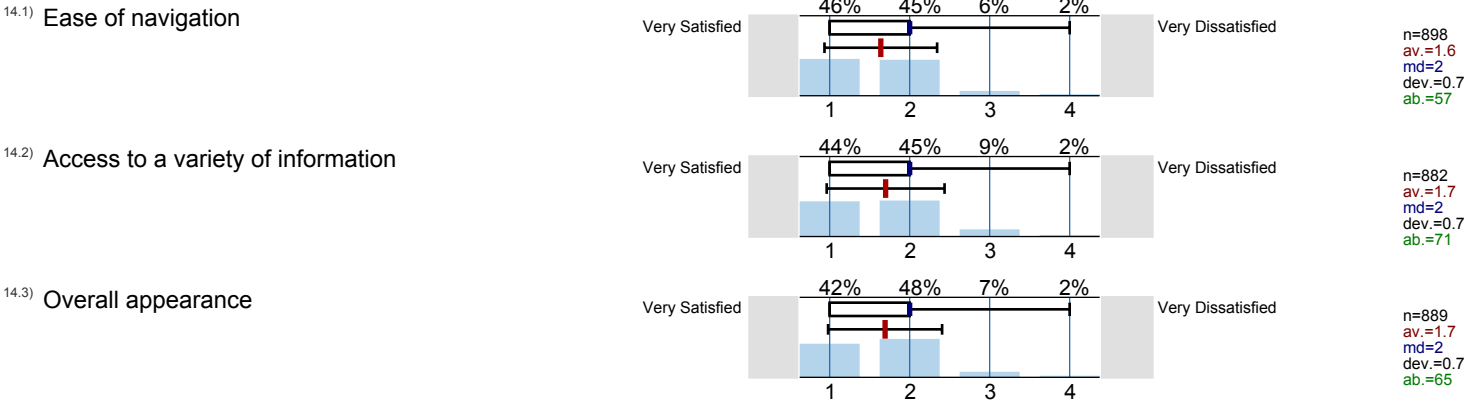
Library



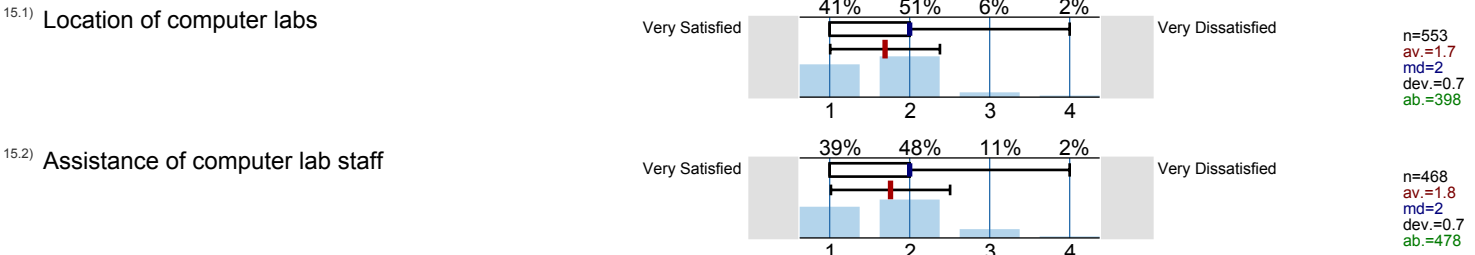
Matriculation



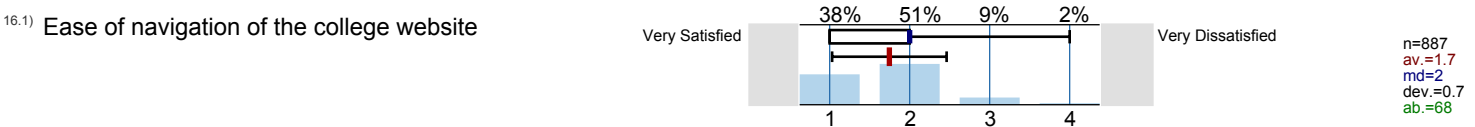
MySite



Open Computer Labs



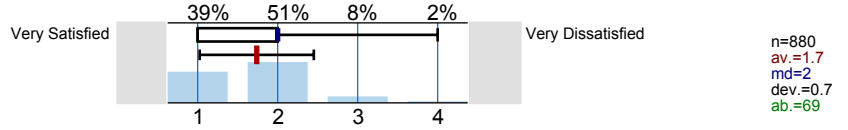
Saddleback College's Website



16.2) Access to a variety of information

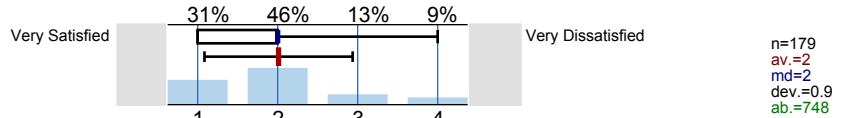
The evaluation will not be displayed due to low response rate.

16.3) Overall appearance of the college website

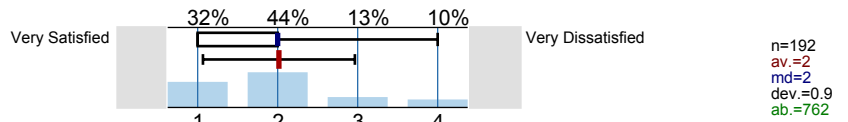


Scholarships

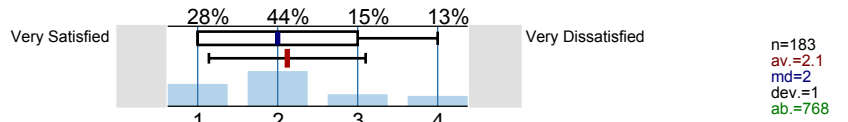
17.1) Saddleback's on-line scholarship application process



17.2) Scholarship information and notification

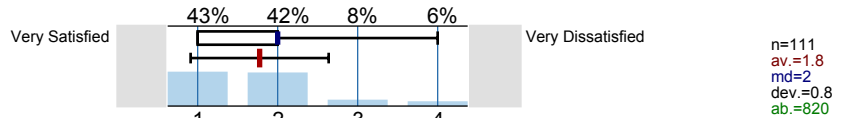


17.3) Scholarship award ceremony

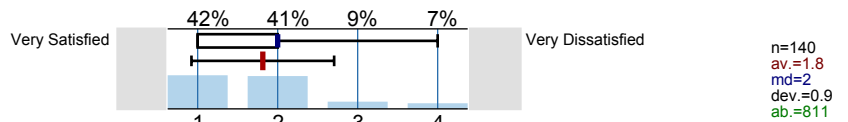


Special Services (DSPS)

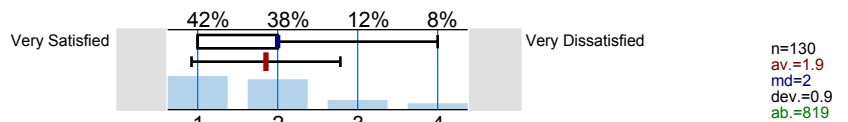
18.1) Special Services information and eligibility



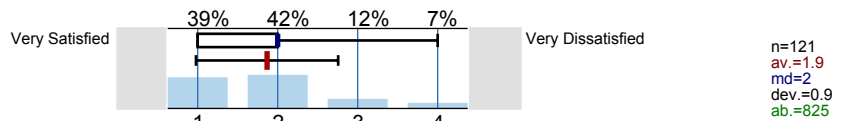
18.2) Special Services counseling



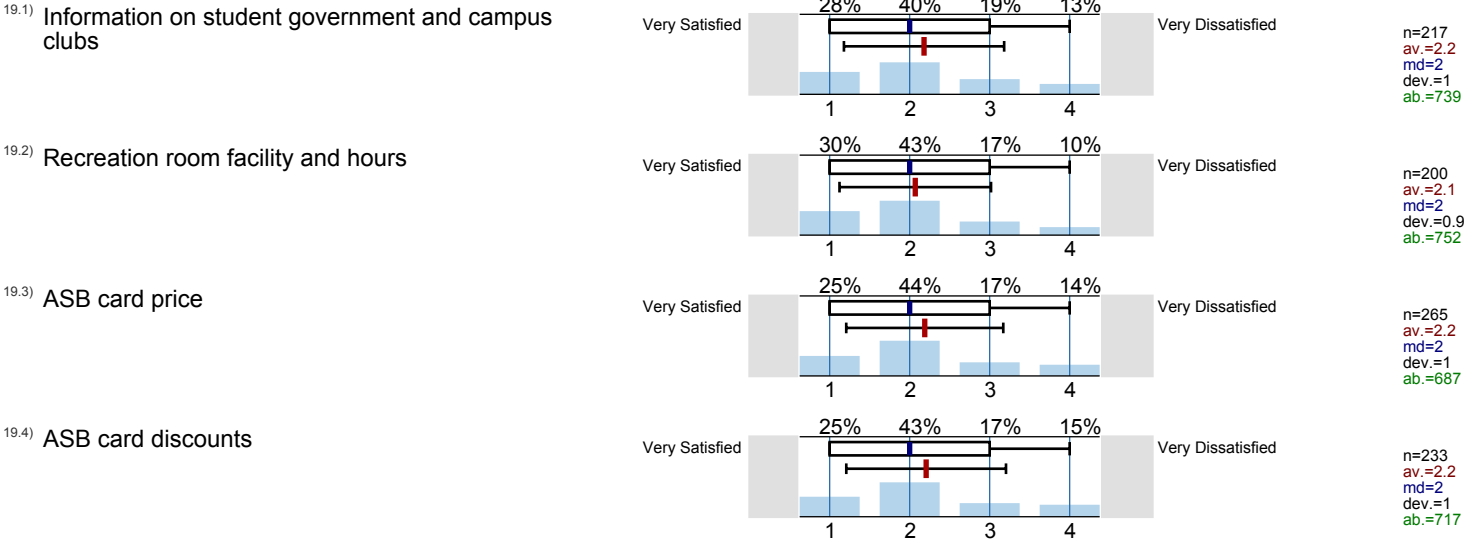
18.3) Special Services intake and assessment



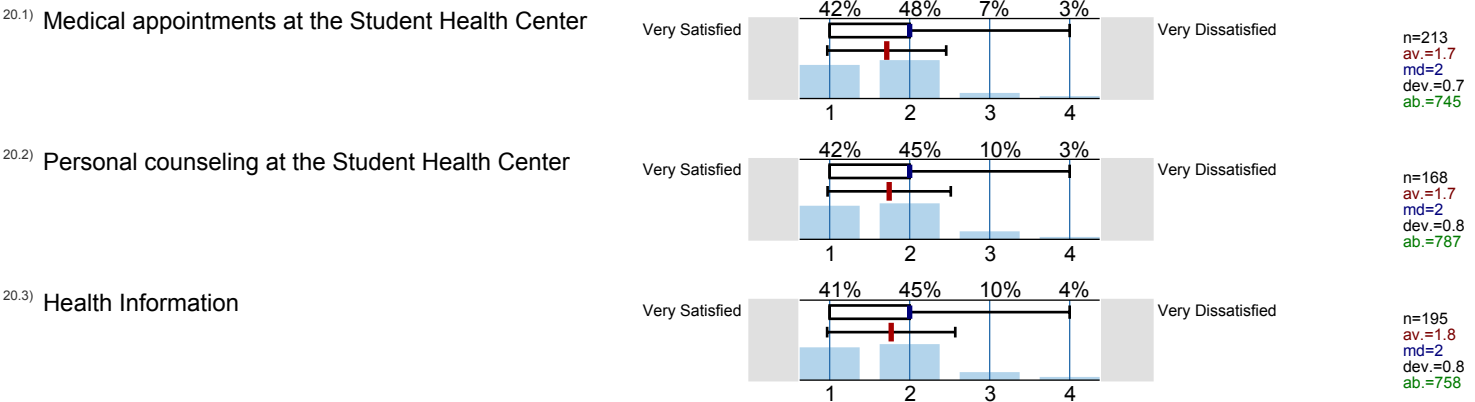
18.4) Disability related accomodations



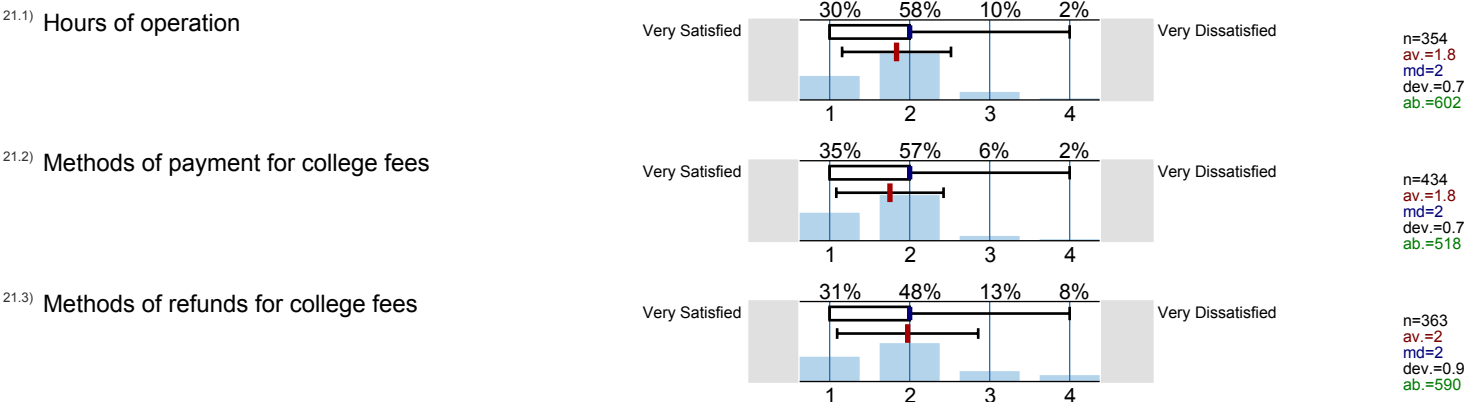
Student Government/Clubs



Student Health Center

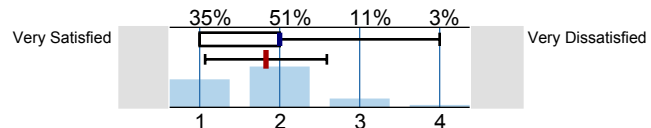


Student Payment Office



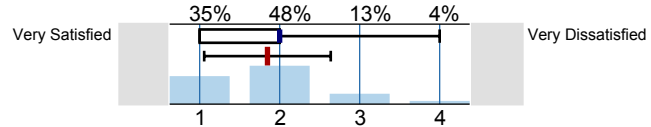
Transfer Center

22.1) Transfer resources (e.g. tours, workshops, materials)



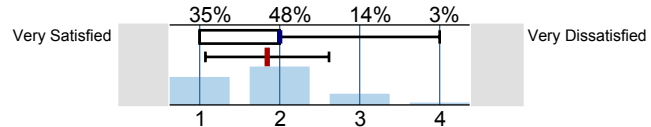
n=316
av.=1.8
md=2
dev.=0.7
ab.=638

22.2) College representative appointments



n=282
av.=1.8
md=2
dev.=0.8
ab.=671

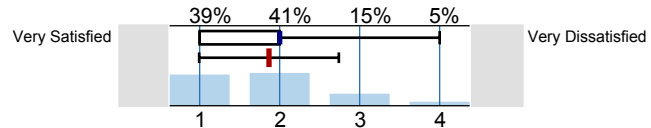
22.3) College fairs



n=283
av.=1.8
md=2
dev.=0.8
ab.=669

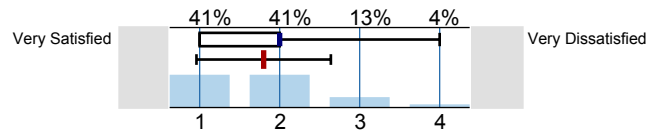
Veteran's Benefits

23.1) Information on Veteran's educational benefits service



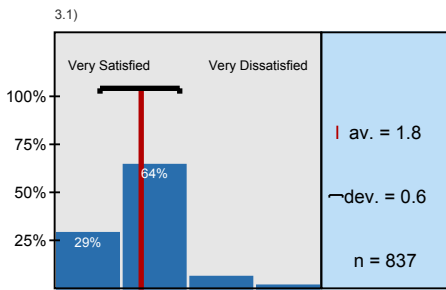
n=75
av.=1.9
md=2
dev.=0.9
ab.=879

23.2) VA Benefit processing

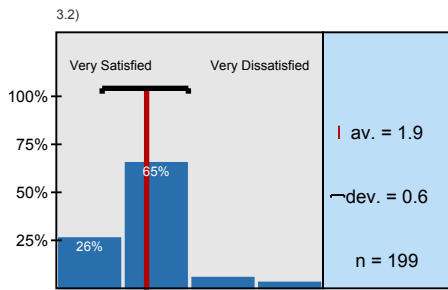


n=70
av.=1.8
md=2
dev.=0.8
ab.=880

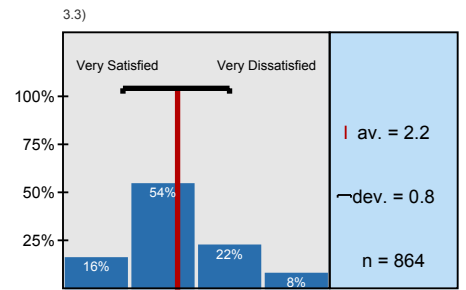
Histogram for scaled questions



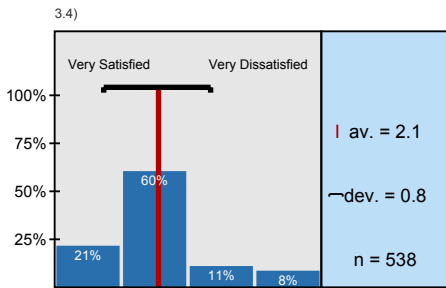
Admissions and Records



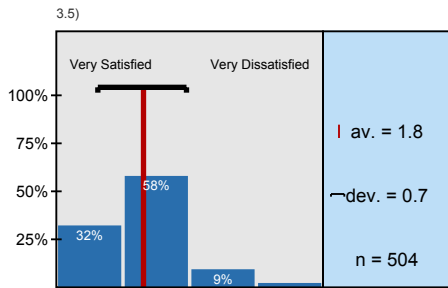
CalWORKS



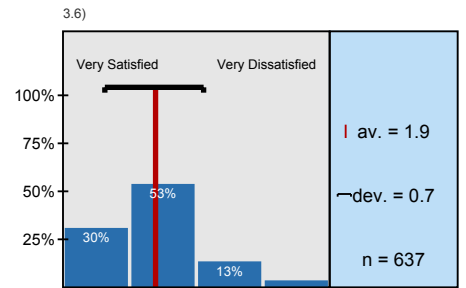
Campus Parking



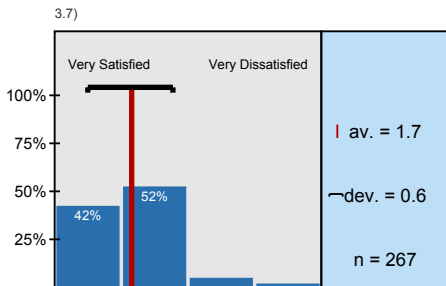
Campus Police



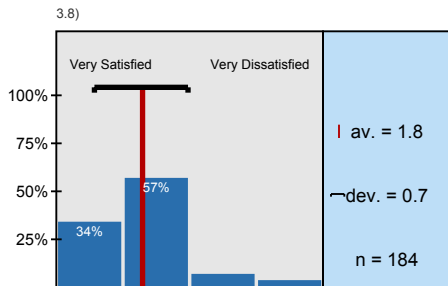
Career Guidance Center



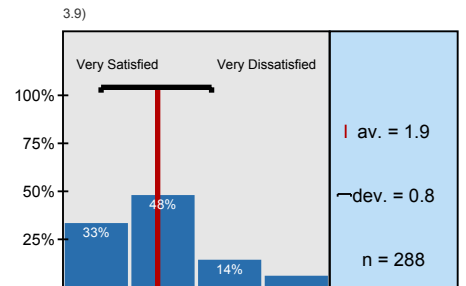
Counseling



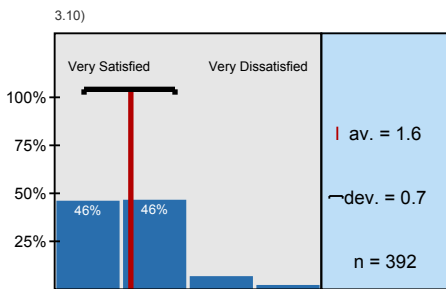
Early Bird



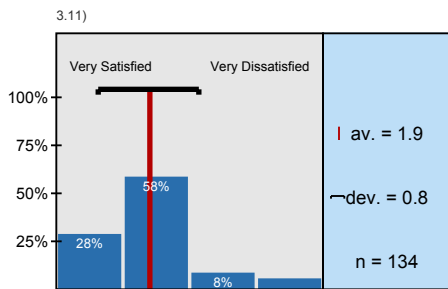
EOPS/CARE



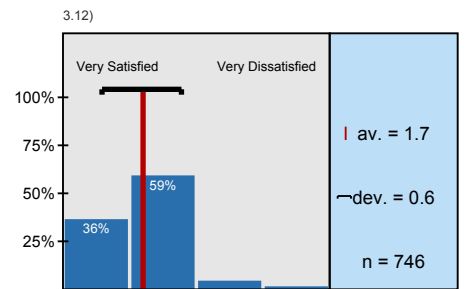
Financial Assistance



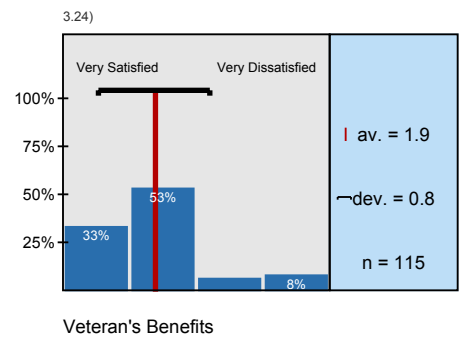
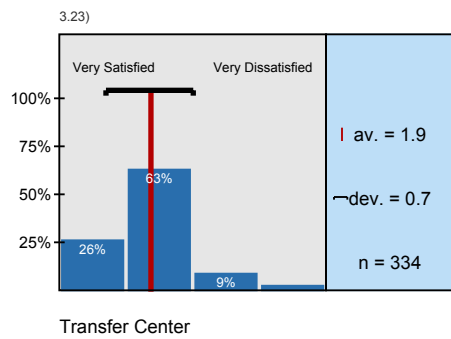
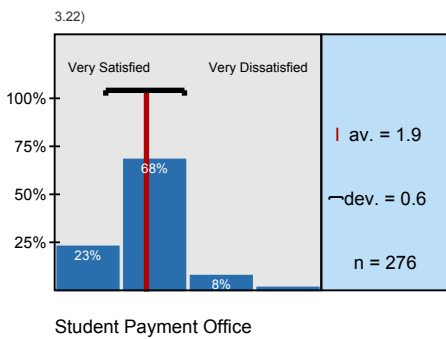
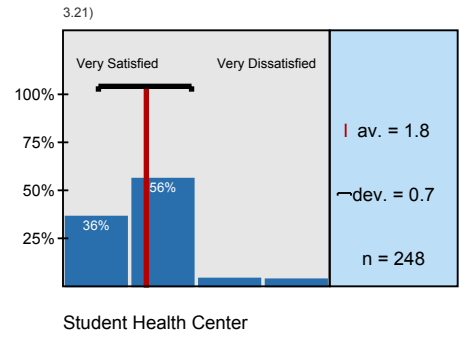
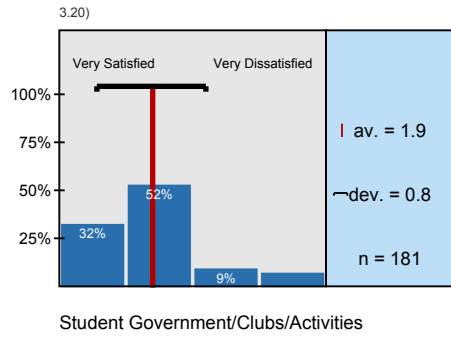
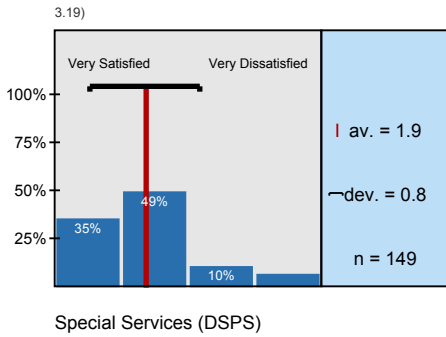
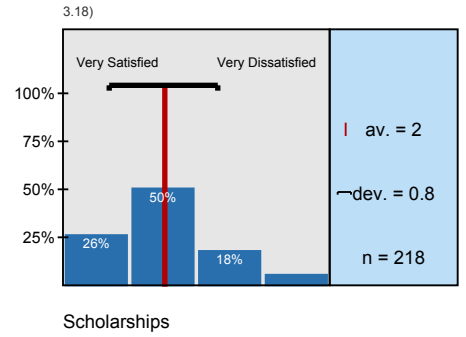
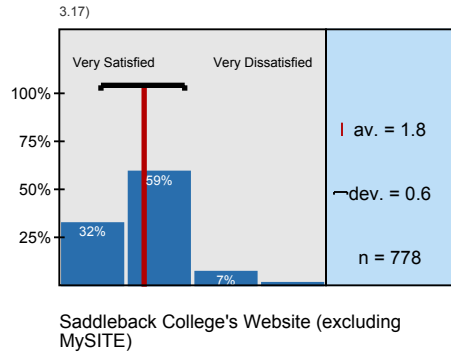
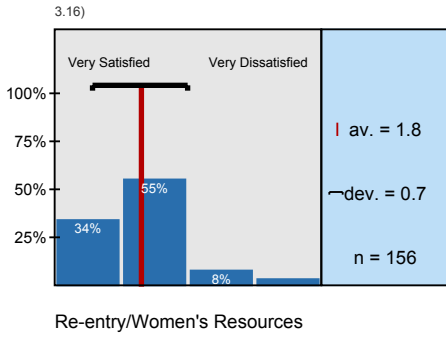
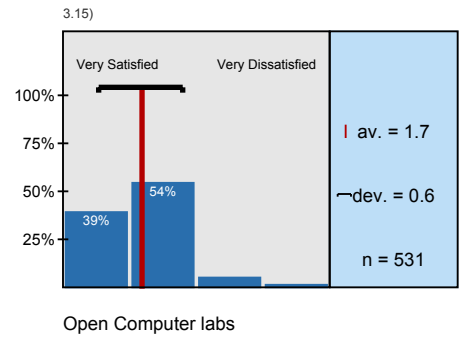
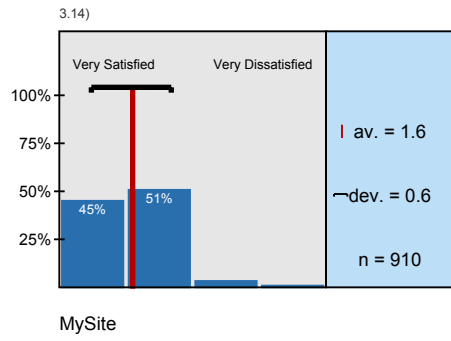
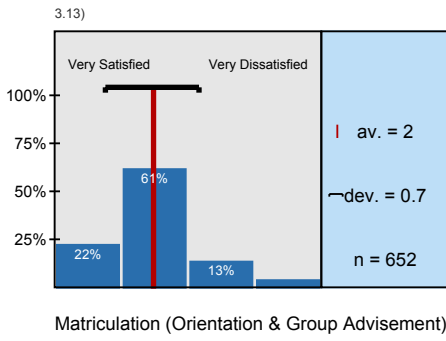
Free Tutoring (LAP)

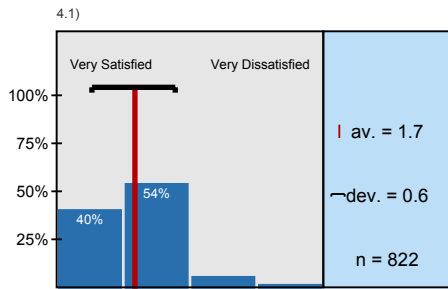


International Students (F-1 Visa)

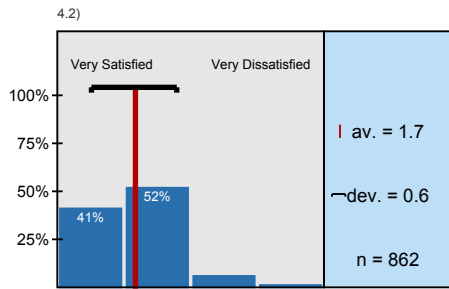


Library

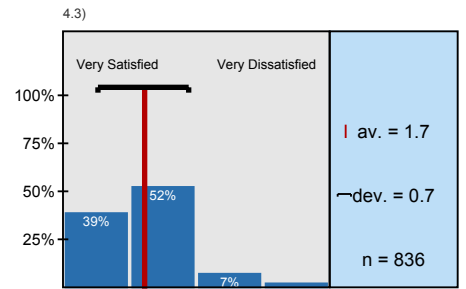




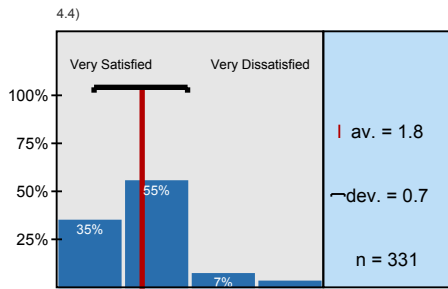
Application for admission



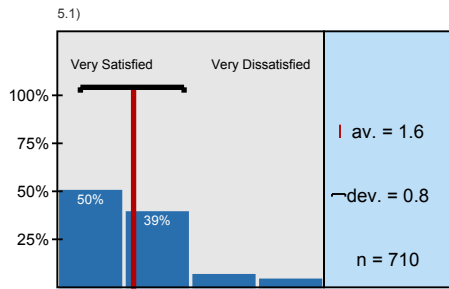
Registration process



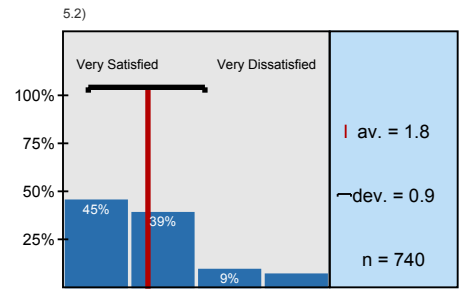
Application for graduation/certificate



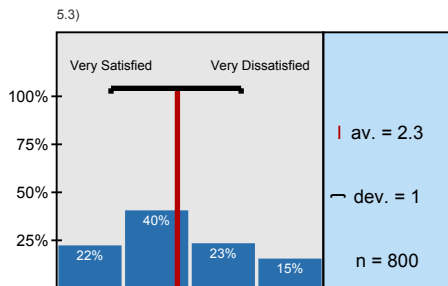
Transcript requests



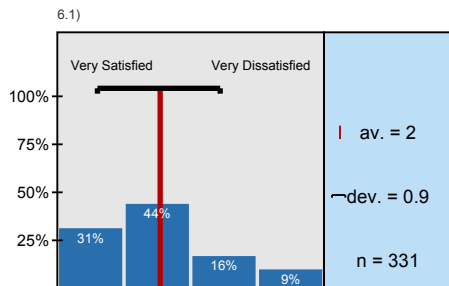
On-line parking permit process



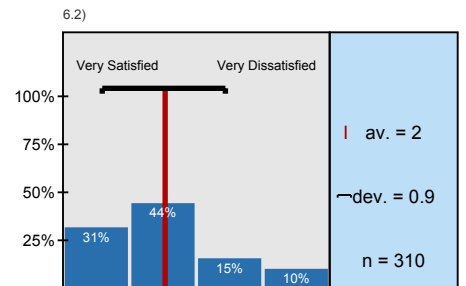
Availability of parking on campus



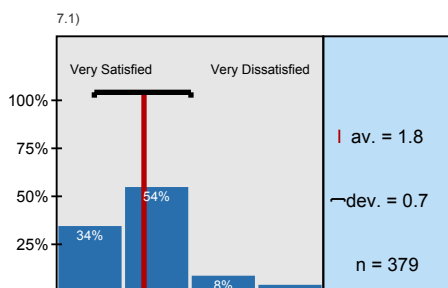
In-person parking assistance



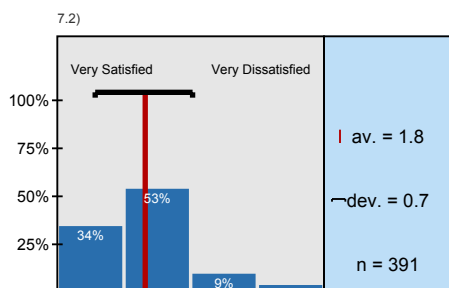
Police services



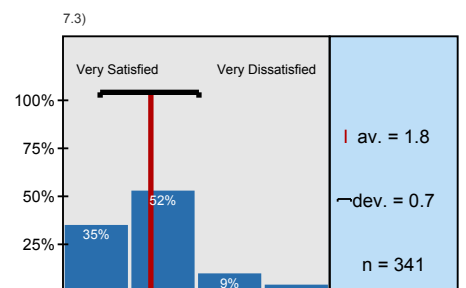
Escort services



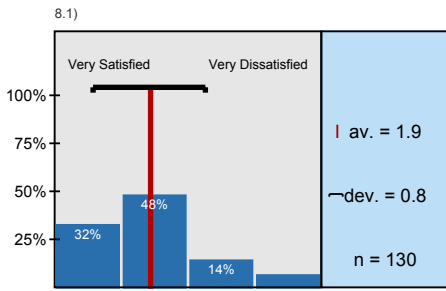
Research for colleges



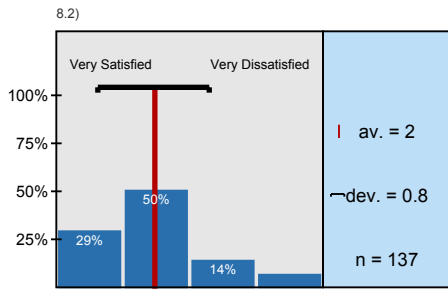
Research for careers



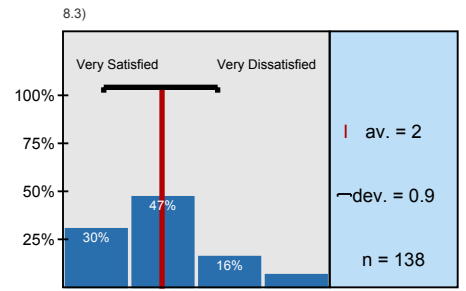
Scholarship information



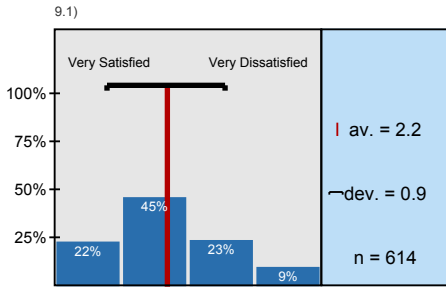
Job placement



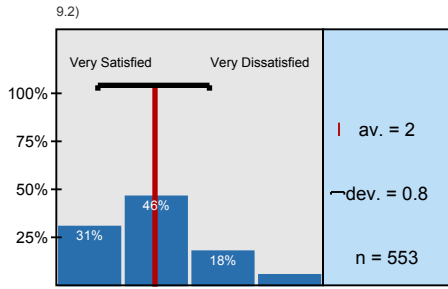
Job referrals/internships



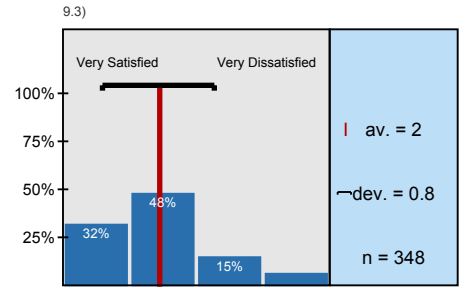
Job planning/preparation



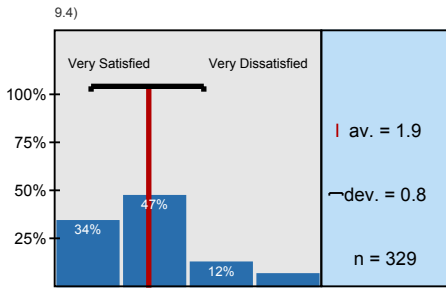
Availability of counseling appointments



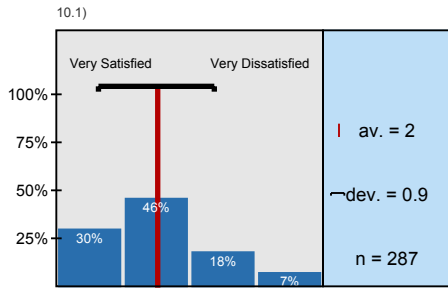
Academic counseling service



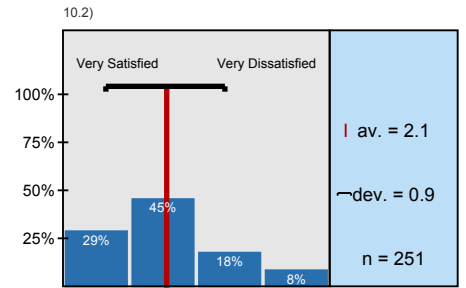
Career counseling service



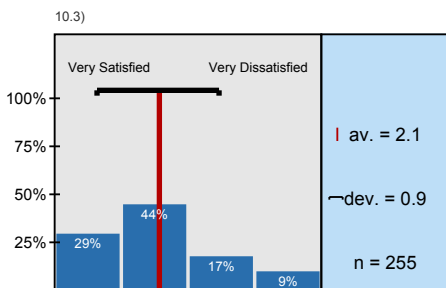
Personal counseling service



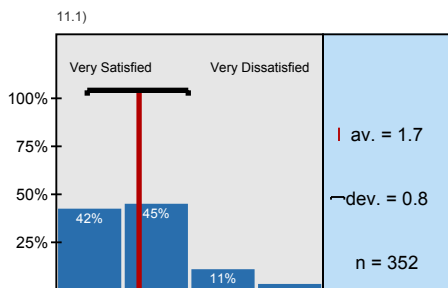
Financial Aid information



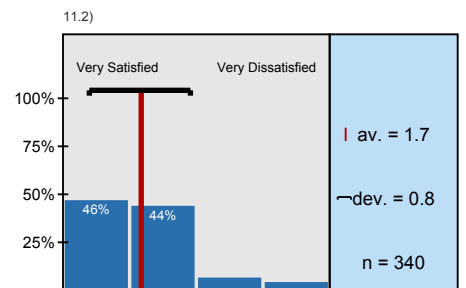
Financial Aid website



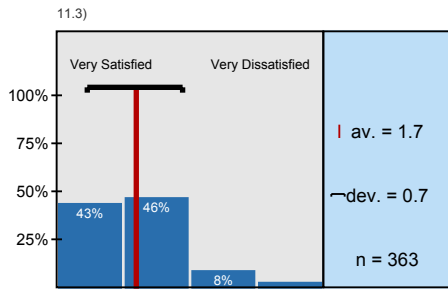
Services at the Financial Assistance Office



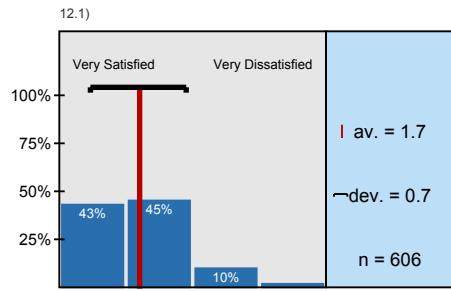
Information on the tutoring center (LAP)



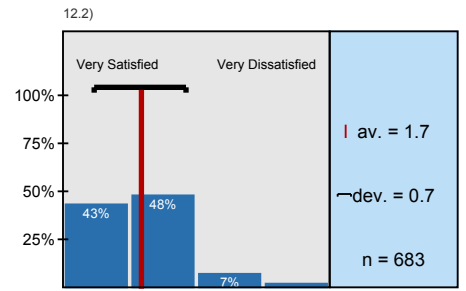
LAP's tutoring service



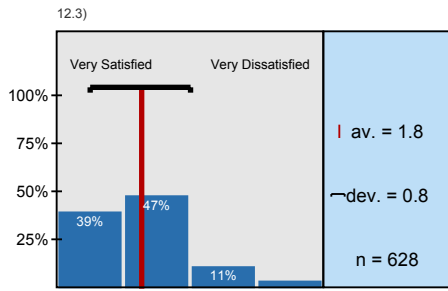
Location of the LAP



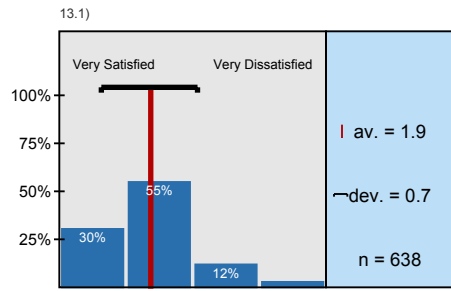
Availability of online databases and resources



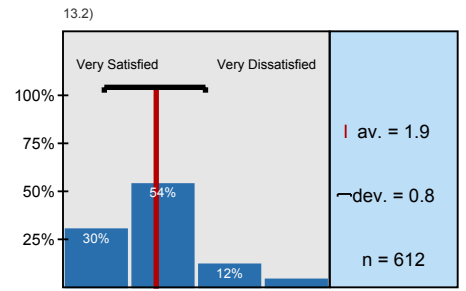
Cleanliness of the library facilities



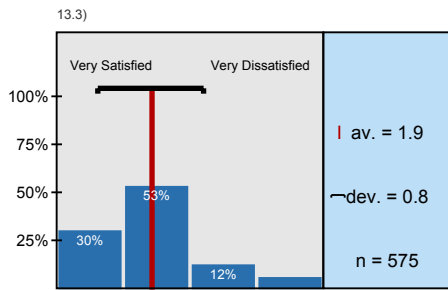
Library staff assistance



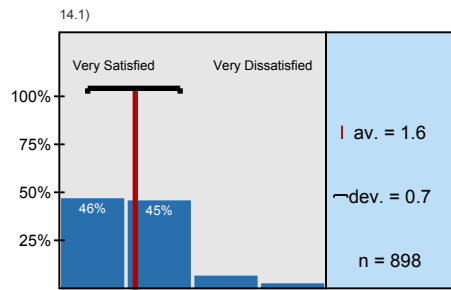
Scheduling a Matriculation testing appointment



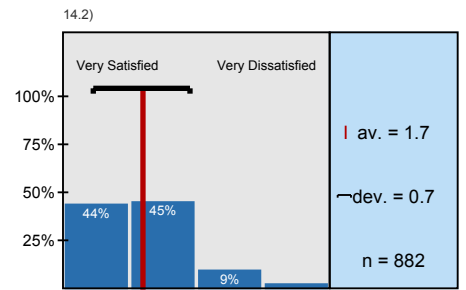
Matriculation orientation session



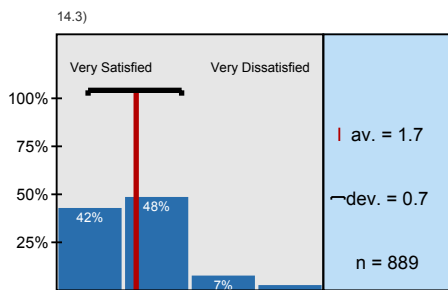
Matriculation group advisement session



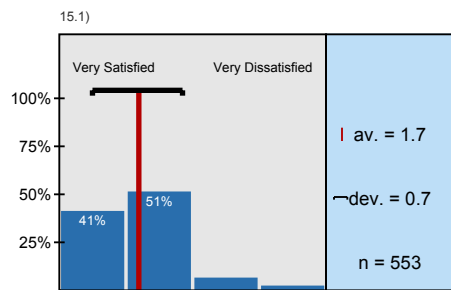
Ease of navigation



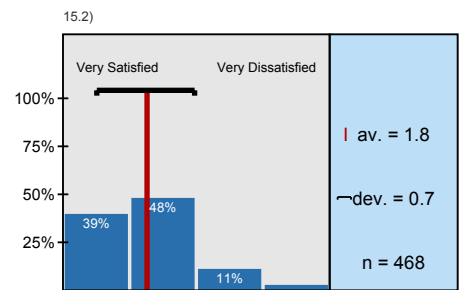
Access to a variety of information



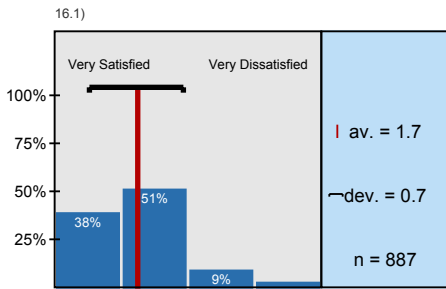
Overall appearance



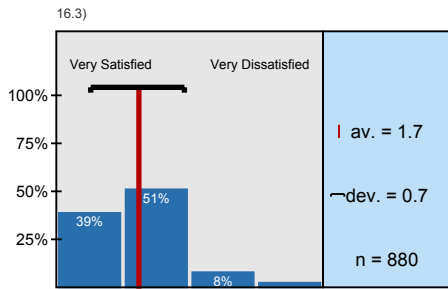
Location of computer labs



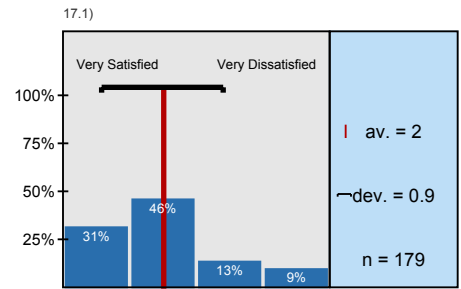
Assistance of computer lab staff



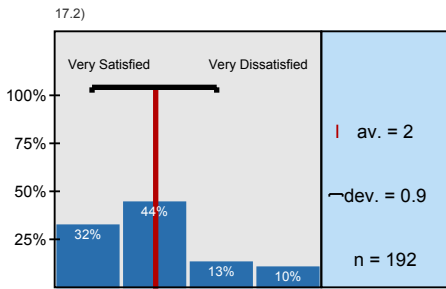
Ease of navigation of the college website



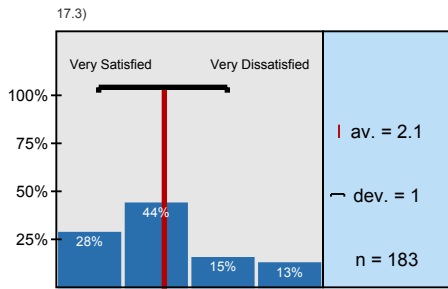
Overall appearance of the college website



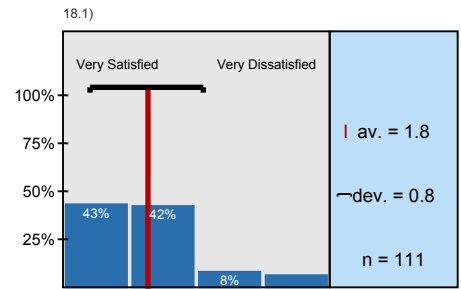
Saddleback's on-line scholarship application process



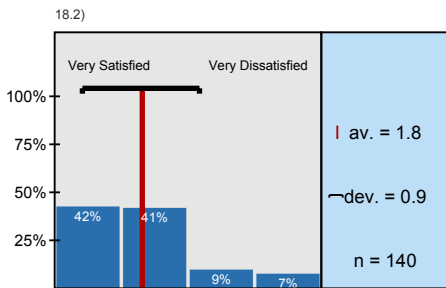
Scholarship information and notification



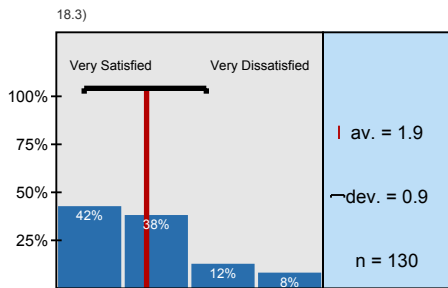
Scholarship award ceremony



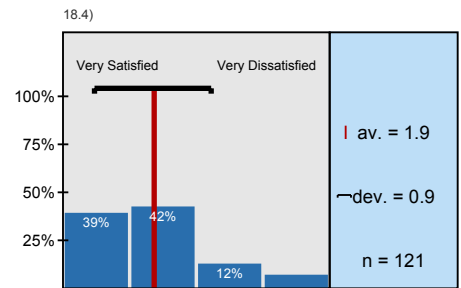
Special Services information and eligibility



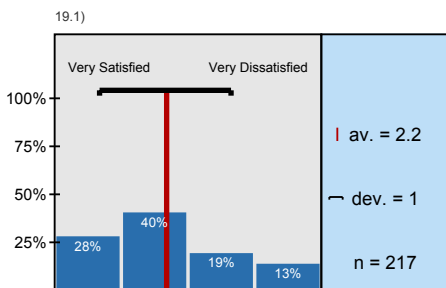
Special Services counseling



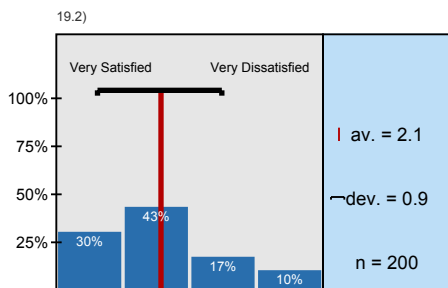
Special Services intake and assessment



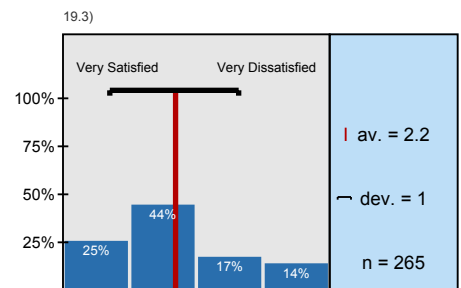
Disability related accommodations



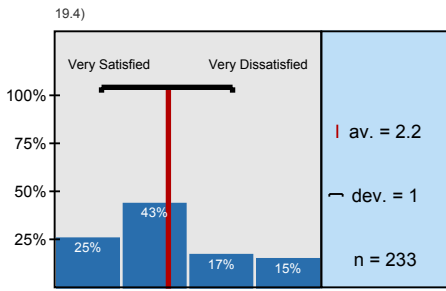
Information on student government and campus clubs



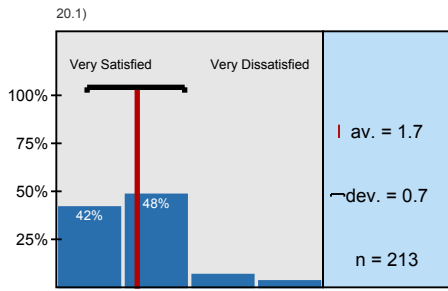
Recreation room facility and hours



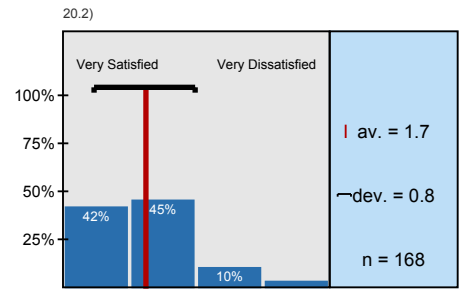
ASB card price



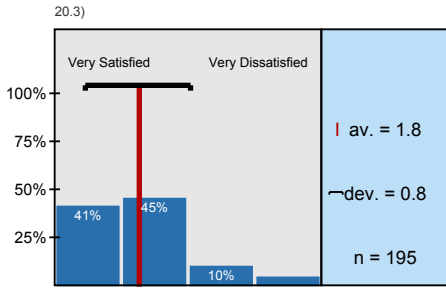
ASB card discounts



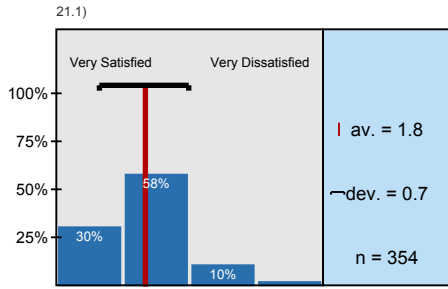
Medical appointments at the Student Health Center



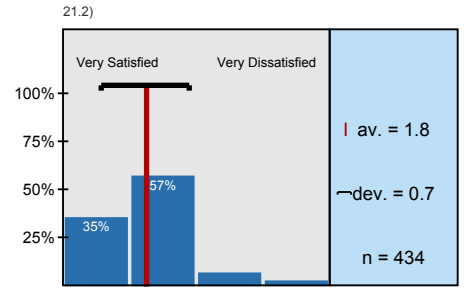
Personal counseling at the Student Health Center



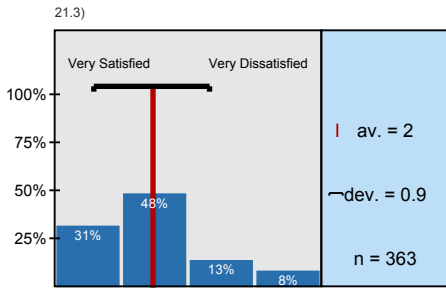
Health Information



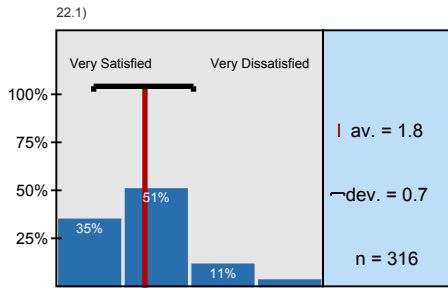
Hours of operation



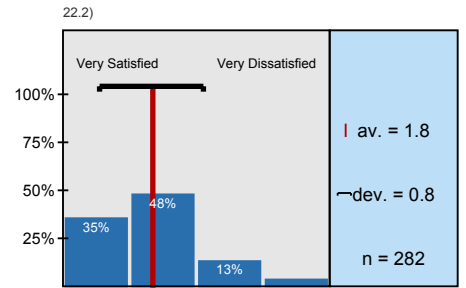
Methods of payment for college fees



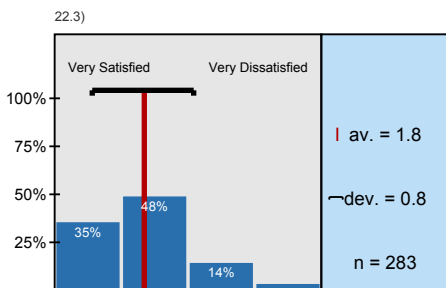
Methods of refunds for college fees



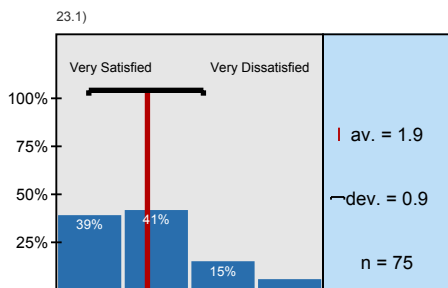
Transfer resources (e.g. tours, workshops, materials)



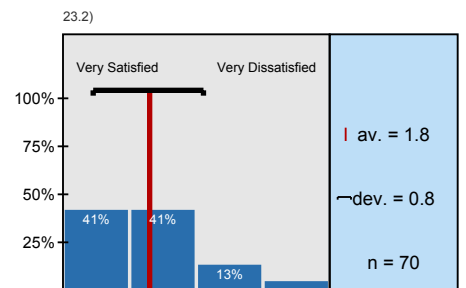
College representative appointments



College fairs



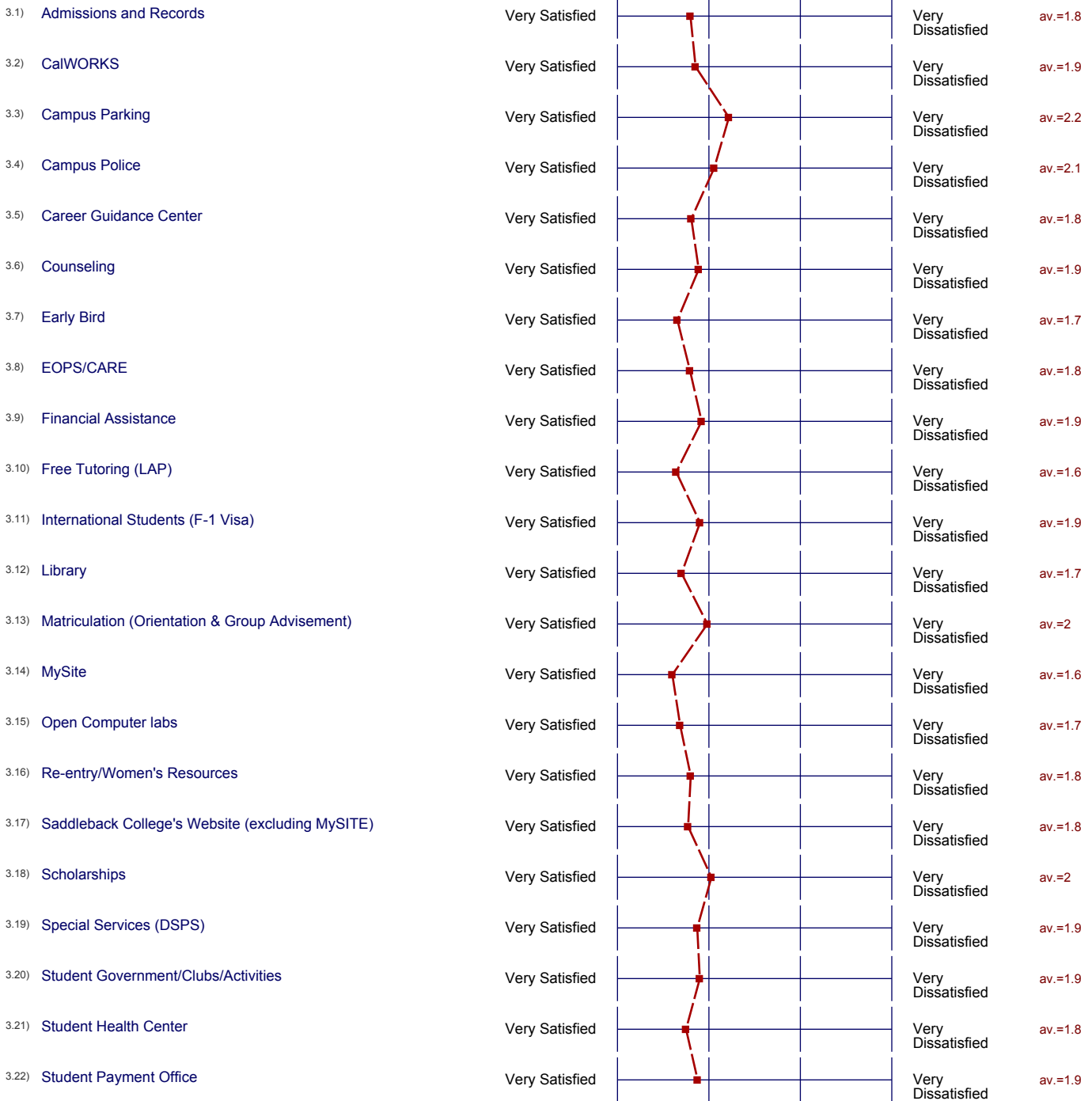
Information on Veteran's educational benefits service



VA Benefit processing







Profile

Subunit: Research Department
 Name of the instructor: Student Survey
 Compilation: Compilation 1 of Student Survey 2008 Form 1



3.23)	Transfer Center	Very Satisfied		Very Dissatisfied	av.=1.9
3.24)	Veteran's Benefits	Very Satisfied		Very Dissatisfied	av.=1.9
4.1)	Application for admission	Very Satisfied		Very Dissatisfied	av.=1.7
4.2)	Registration process	Very Satisfied		Very Dissatisfied	av.=1.7
4.3)	Application for graduation/certificate	Very Satisfied		Very Dissatisfied	av.=1.7
4.4)	Transcript requests	Very Satisfied		Very Dissatisfied	av.=1.8
5.1)	On-line parking permit process	Very Satisfied		Very Dissatisfied	av.=1.6
5.2)	Availability of parking on campus	Very Satisfied		Very Dissatisfied	av.=1.8
5.3)	In-person parking assistance	Very Satisfied		Very Dissatisfied	av.=2.3
6.1)	Police services	Very Satisfied		Very Dissatisfied	av.=2
6.2)	Escort services	Very Satisfied		Very Dissatisfied	av.=2
7.1)	Research for colleges	Very Satisfied		Very Dissatisfied	av.=1.8
7.2)	Research for careers	Very Satisfied		Very Dissatisfied	av.=1.8
7.3)	Scholarship information	Very Satisfied		Very Dissatisfied	av.=1.8
8.1)	Job placement	Very Satisfied		Very Dissatisfied	av.=1.9
8.2)	Job referrals/internships	Very Satisfied		Very Dissatisfied	av.=2
8.3)	Job planning/preparation	Very Satisfied		Very Dissatisfied	av.=2
9.1)	Availability of counseling appointments	Very Satisfied		Very Dissatisfied	av.=2.2
9.2)	Academic counseling service	Very Satisfied		Very Dissatisfied	av.=2
9.3)	Career counseling service	Very Satisfied		Very Dissatisfied	av.=2
9.4)	Personal counseling service	Very Satisfied		Very Dissatisfied	av.=1.9
10.1)	Financial Aid information	Very Satisfied		Very Dissatisfied	av.=2
10.2)	Financial Aid website	Very Satisfied		Very Dissatisfied	av.=2.1
10.3)	Services at the Financial Assistance Office	Very Satisfied		Very Dissatisfied	av.=2.1
11.1)	Information on the tutoring center (LAP)	Very Satisfied		Very Dissatisfied	av.=1.7
11.2)	LAP's tutoring service	Very Satisfied		Very Dissatisfied	av.=1.7
11.3)	Location of the LAP	Very Satisfied		Very Dissatisfied	av.=1.7
12.1)	Availability of online databases and resources	Very Satisfied		Very Dissatisfied	av.=1.7

12.2) Cleanliness of the library facilities	Very Satisfied		Very Dissatisfied	av.=1.7
12.3) Library staff assistance	Very Satisfied		Very Dissatisfied	av.=1.8
13.1) Scheduling a Matriculation testing appointment	Very Satisfied		Very Dissatisfied	av.=1.9
13.2) Matriculation orientation session	Very Satisfied		Very Dissatisfied	av.=1.9
13.3) Matriculation group advisement session	Very Satisfied		Very Dissatisfied	av.=1.9
14.1) Ease of navigation	Very Satisfied		Very Dissatisfied	av.=1.6
14.2) Access to a variety of information	Very Satisfied		Very Dissatisfied	av.=1.7
14.3) Overall appearance	Very Satisfied		Very Dissatisfied	av.=1.7
15.1) Location of computer labs	Very Satisfied		Very Dissatisfied	av.=1.7
15.2) Assistance of computer lab staff	Very Satisfied		Very Dissatisfied	av.=1.8
16.1) Ease of navigation of the college website	Very Satisfied		Very Dissatisfied	av.=1.7
16.3) Overall appearance of the college website	Very Satisfied		Very Dissatisfied	av.=1.7
17.1) Saddleback's on-line scholarship application process	Very Satisfied		Very Dissatisfied	av.=2
17.2) Scholarship information and notification	Very Satisfied		Very Dissatisfied	av.=2
17.3) Scholarship award ceremony	Very Satisfied		Very Dissatisfied	av.=2.1
18.1) Special Services information and eligibility	Very Satisfied		Very Dissatisfied	av.=1.8
18.2) Special Services counseling	Very Satisfied		Very Dissatisfied	av.=1.8
18.3) Special Services intake and assessment	Very Satisfied		Very Dissatisfied	av.=1.9
18.4) Disability related accomodations	Very Satisfied		Very Dissatisfied	av.=1.9
19.1) Information on student government and campus clubs	Very Satisfied		Very Dissatisfied	av.=2.2
19.2) Recreation room facility and hours	Very Satisfied		Very Dissatisfied	av.=2.1
19.3) ASB card price	Very Satisfied		Very Dissatisfied	av.=2.2
19.4) ASB card discounts	Very Satisfied		Very Dissatisfied	av.=2.2
20.1) Medical appointments at the Student Health Center	Very Satisfied		Very Dissatisfied	av.=1.7
20.2) Personal counseling at the Student Health Center	Very Satisfied		Very Dissatisfied	av.=1.7
20.3) Health Information	Very Satisfied		Very Dissatisfied	av.=1.8
21.1) Hours of operation	Very Satisfied		Very Dissatisfied	av.=1.8
21.2) Methods of payment for college fees	Very Satisfied		Very Dissatisfied	av.=1.8

21.3) Methods of refunds for college fees	Very Satisfied		Very Dissatisfied	av.=2
22.1) Transfer resources (e.g. tours, workshops, materials)	Very Satisfied		Very Dissatisfied	av.=1.8
22.2) College representative appointments	Very Satisfied		Very Dissatisfied	av.=1.8
22.3) College fairs	Very Satisfied		Very Dissatisfied	av.=1.8
23.1) Information on Veteran's educational benefits service	Very Satisfied		Very Dissatisfied	av.=1.9
23.2) VA Benefit processing	Very Satisfied		Very Dissatisfied	av.=1.8