



Saddleback College

Dear Mr./Dear Ms Steve Handa (as private and confidential)

## Report: Course Evaluation, to the Teachers

Dear Mr./Dear Ms Steve Handa,

This email contains evaluation results for Counseling Services Student Survey 2009 / CounsSS1:

The global indicators are listed first, followed by the individual average values, consisting of the following scales:

In the second part of the analysis the average values of all individual questions are listed.

# Steve Handa

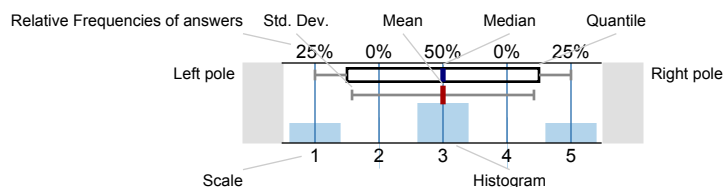
Counseling Services Student Survey 2009 ( )  
No. of responses = 138



## Survey Results

### Legend

Question text



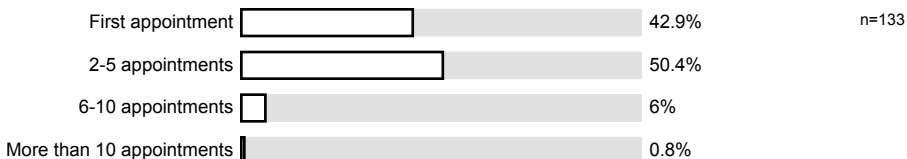
n=Amount  
av.=Mean  
md=Median  
dev.=Std. Dev.  
ab.=Abstention

1. Please take the time to complete this counseling survey. We value your opinion of our student services. Your responses to these questions will provide us with valuable feedback that will be used to enhance the quality of counseling.

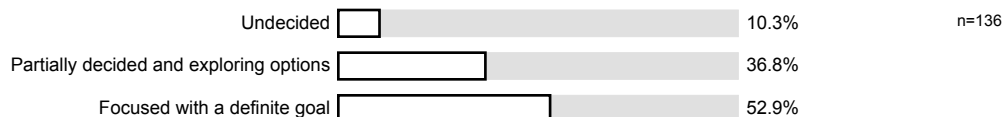
1.1) I am enrolled at Saddleback College and have completed: (Please select one)



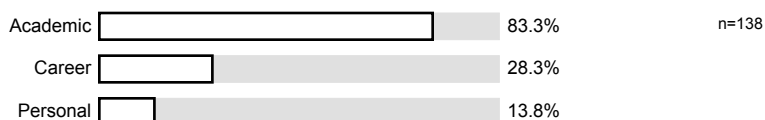
1.2) I have met with a counselor: (Please select one)



1.3) I am \_\_\_\_\_ on my educational/career/personal goals. (Please select one)

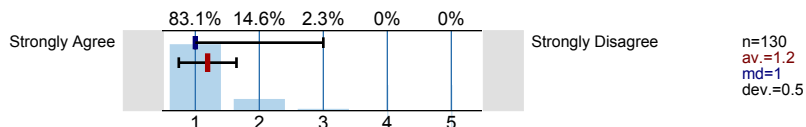


1.4) I made this appointment for \_\_\_\_\_ counseling. (Please select all that apply)

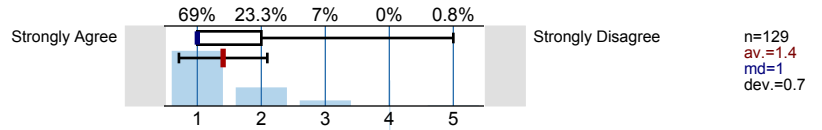


2. Please select the appropriate box for the following questions.

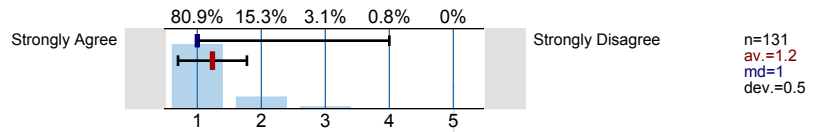
2.1) I felt that the counselor responded to my questions thoroughly.



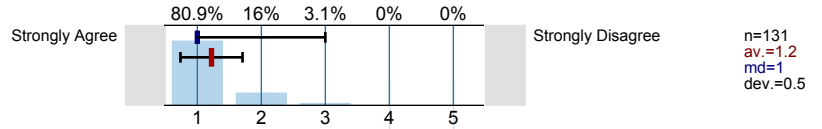
2.2) I understand more about myself regarding my educational, career or personal goals.



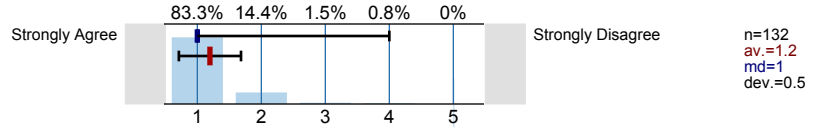
2.3) I was provided with information and resourcs that will help me in my educational and career decision making process.



2.4) I am satisfied with the counseling received during this appointment.

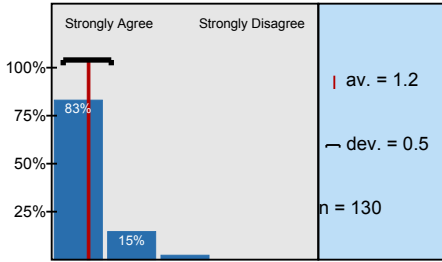


2.5) The length of this appointment was sufficient to cover my concerns.

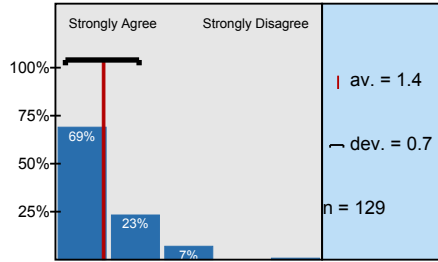


## Histogram for scaled questions

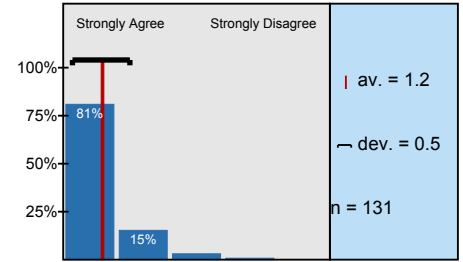
I felt that the counselor responded to my questions thoroughly.



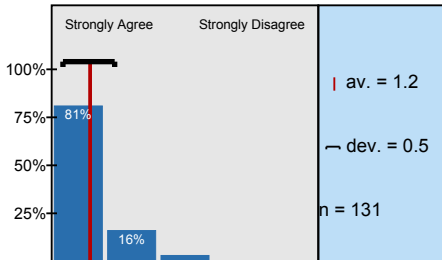
I understand more about myself regarding my educational, career or personal goals.



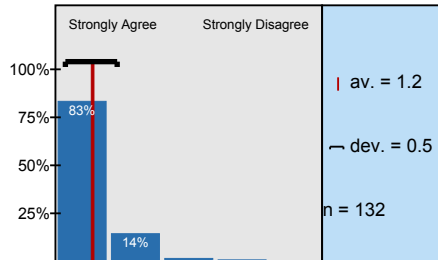
I was provided with information and resources that will help me in my educational and career decision making



I am satisfied with the counseling received during this appointment.



The length of this appointment was sufficient to cover my concerns.

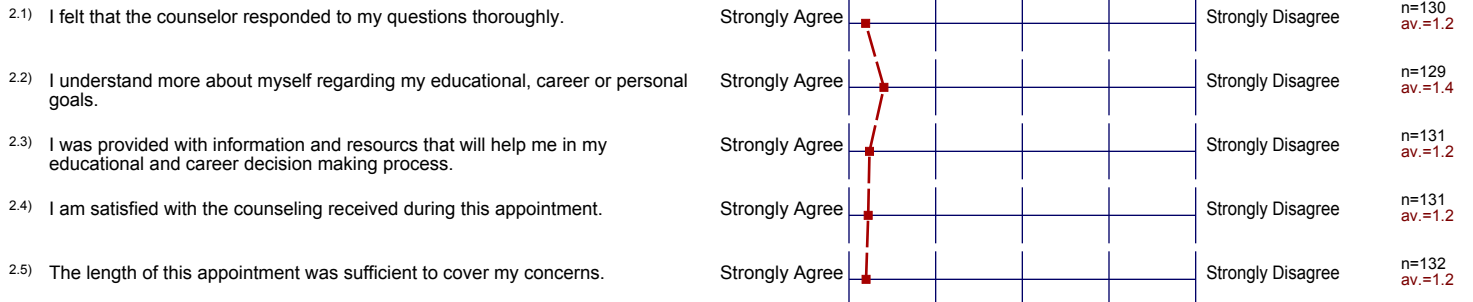


# Profile

Subunit: Counseling Services and Special Programs

Name of the instructor: Steve Handa

Name of the course:  
(Name of the survey) Counseling Services Student Survey 2009



3. Comments

3.1) Comments:

I'm frustrated because I have made multiple app's and no one can help me figure out how to transfer to an out of state school. Additionally I

Dist. I want

Pam has been extremely helpful. She's awesome!

Making an appointment was the hardest part because every time that I called they said all appointments are taken.

Jan Ventura is amazing!  
in helpful!

Excellent help

very nice

Very Helpful!

Doug Berry is one most helpful counselor  
i've ever had at Saddleback. Awesome!

Penny Skoff was extremely helpful & I feel a lot better about my academic future

My was great he was a tremendous listener and gave great work, life and career guidance. Ray is an asset to your team

**I APPRECIATE THE ASSISTANCE.**

Pam Barr has helped me so much this semester.

I am very grateful she has this service.

I counseled with Mr. Barr, he helped me tremendously with encouragement & knowledge he is the best counselor!

Jan is a great Counselor!



Jan Ventura was very helpful.

Amazing staff old from

HE WAS AWESOME, COULDN'T HAVE  
BEEN BETTER. ROBERT MELENDEZ

He provided great information and explained thoroughly.

Amanda Romero was fabulous!

Takes too long to get appointment

Muri TUCKER WAS AWESOME!

Jan was very helpful & encouraging.

Jan was very helpful & encouraging.

wonderful - very helpful - thanks!

THE BEST APP EVER, VERY HELPFUL

He was real helpful and really nice. I walked out having all my questions answered and was happy w/ the feedback. 😊 He was real kind and seemed like he cared about my education & wanted to

Mrs. Azary is a well educated and ~~informing~~ counselor.

I'm ~~very~~ lucky to have a chance to speak with such a wonderful and caring person.

Richard was VERY informative and helped ~~me~~ guide me in my college career. Thanks.

My counselor, Camille, was excellent and made me feel much more positive about my goals. Don't let her go anywhere please.

My counselor Richard Estraz is really good & very helpful 😊

I am a returning student interested in Nursing Program  
Counselor seemed not very familiar with details of the

The counseling representative was a very direct and guide to many decisions made for career & personal goals. This counseling was so intuitive that it gave a good feeling of just the right ~~thing~~ <sup>one</sup> that would be needed to reach

Extremely Helpful!

I also really love my counselor Robert. He is very professional and helpful. He knows every subject - answers questions perfectly.

Robert did an outstanding job helping me lay out my educational career path. Especially with drawing up a semester by semester plan of classes!

Counselor was very helpful

Robert was excellent and very helpful

marissa was very helpful  
& friendly. The information given pointed me  
in the right direction & calmed my nerves on  
answered all questions.

Thanks for the help!

very informed, helpful, and positive  
THANK YOU!

MORE THAN EXCELLENT 😊

Helped more than I imagined it could.



- I'm very please with the information I received.  
Thanks

after 5 times taking consultation, this was the first time that I really satisfied. Mr Muri Tucker was really helpful.

Sharon is Brilliant + Caring extremely Helpful =  
She truly listened to my needs + concerns  
excellence 😊

SHARON WAS AWESOME!

POTRAIZ Rocks & was very helpful

Great Counselor !!!

PETER WAS MY ADVISOR AND WAS BEYOND HELPFUL. HE SHOWED HE ACTUALLY REALLY CARES. OUTSTANDING HELP!

I think the counseling dept. is great the only problem I have is that every time I call to make an appointment I get put on hold for atleast 40 minutes, not kidding.

Great counseling from excellent counselors!

Mr. Melendez helps me wonderfully, Thanky