

Updated 3/16/2020

**If I drop my classes, will I have to repay the financial aid that I have already received?**

If you drop any classes, you may be responsible for repaying a portion of the funds previously disbursed to you. Should a student change enrollment status (drop some but not all classes) before the financial aid freeze date, the Financial Aid Office will have to recalculate your eligibility based on your enrollment status as of the financial aid freeze date. If a student drops all classes within the term (regardless of the financial aid freeze date), the Financial Aid Office will have to perform a Return to Title IV calculation to determine if a balance is owed from the student.

**I am a Federal Work Study (FWS) student and have been informed that I cannot continue to work as a result of the campus closure, do I still qualify for FWS funding?**

In order to qualify for FWS funding, students must have performed work for the District. During periods a student who is funded by FWS is not working they would not qualify for FWS funding.

**I am still registered for classes at Saddleback College and was expecting a financial aid disbursement. Will disbursements still be issued to students as scheduled?**

Students who are still enrolled in classes and considered eligible for financial aid funds, will receive their disbursement according to our disbursement dates as shown in the [MyFinancialAid Portal](#). All disbursements will be released according to a student's selected refund preference. To confirm your refund preference please visit [www.saddleback.edu/refunds](http://www.saddleback.edu/refunds). If for any reason, there is a delay in our published disbursement dates, students impacted will receive an email from the Financial Aid Office.

**During the closure, can I still submit my financial aid application and follow up documentation to be considered eligible for financial aid support?**

Yes. During the closure all students can still submit a FAFSA at [fafsa.ed.gov](http://fafsa.ed.gov) or a Dream Act application at <https://dream.csac.ca.gov>. Also, all students will continue to receive status updates from the Financial Aid Office. If you are required to submit follow up documentation, you may submit those documents online at [saddleback.verifymyfafsa.com](http://saddleback.verifymyfafsa.com). The Financial Aid Office staff will continue to process all incoming documentation as timely as possible.

**Can I still mail in documents to the Financial Aid Office?**

The Financial Aid Office is currently accepting all documents online. Please visit [saddleback.verifymyfafsa.com](http://saddleback.verifymyfafsa.com) to submit any required documentation to the Financial Aid Office via our secure document portal.

**I am interested in borrowing a student loan and there is no form online for me to fill out. How do I inquire about a student loan?**

For students interested in a student loan, please email [scfinaid@saddleback.edu](mailto:scfinaid@saddleback.edu). Once we receive your inquiry for a student loan, we will provide an option for you to upload all required loan documentation to our secure financial aid document portal at [saddleback.verifymyfafsa.com](http://saddleback.verifymyfafsa.com).

**I need one-on-one assistance with completing my financial aid application or have questions about financial aid, how do I receive assistance?**

Answers to commonly asked questions can be found on the financial aid website at [www.saddleback.edu/fao](http://www.saddleback.edu/fao) and financial aid videos at: <https://www.saddleback.edu/fao/financial-aid-tv>. Furthermore, if you require assistance in completing your FAFSA application, please reach out to the Department of Education at <https://studentaidhelp.ed.gov/app/home/site/fafsa> . If you need assistance in completing your Dream Act application, please reach out to the California Student Aid Commission (CSAC) Customer Relations at 1-888-224-7268 or you can visit <https://dream.csac.ca.gov/application/DreamActHelp.aspx> .

**If I have a question, what is the best way to receive assistance?**

Given the changes nationwide and out of an abundance of caution for the health and safety of our students, faculty and staff, Saddleback College is currently closed to the public. If you have a question as it relates to your financial aid file, please or call us at 949-582-4860 or email us at [scfinaid@saddleback.edu](mailto:scfinaid@saddleback.edu). You may also continue to monitor the status of your financial aid file at [saddleback.verifymyfafsa.com](http://saddleback.verifymyfafsa.com) and by viewing your [MyFinancialAid Portal](#).

**I am, or someone close to me is showing symptoms of the flu (fever, cough, shortness of breath). Can I still come to campus?**

If you or someone close to you feels unwell, please do not come to campus. Call your health care provider and follow their instructions.

**We recognize this is a challenging time for all, and we remain deeply committed to the safety of our students, faculty, staff and community. The Financial Aid Office is closely monitoring all communications from the Department of Education and should any of the information shared in this FAQ change, we will update accordingly.**