Can I turn in International Student Office documents online?

Yes. Documents can be uploaded online, https://www.saddleback.edu/iso/Contact-Us.

Can I drop a class without a W or get a refund considering the current situation?

Understandably, some students may choose to drop a class. Doing so, if past the “Drop without a W Deadline,” will result in a “W” grade and no refund of enrollment fees.

Depending on the reason for the drop, an Excused Withdrawal (EW) may be granted. Submit a Petition for an Excused Withdrawal to the Admissions Office and explain the reason for the drop.

An EW is an honorable withdrawal and does not impact your GPA and does not count against you for progress or academic probation. There may be an impact on financial aid; however, the Financial Aid Office is prepared to assist you.

Unfortunately, Saddleback College lacks the authority at this time from the state of California to drop students from classes without a W (Withdrawal) notation or to issue a refund if the refund deadline has passed. We will update this question/answer if, and once the state provides us this authority.

Will I get my money back for classes that don’t allow me to learn as easily online? If my grade suffers?

Please talk to your instructor about challenges you may experience with remote learning. Your instructor may be able to identify alternatives conducive to your learning.

Unfortunately, Saddleback College lacks the authority at this time from the state of California to drop students from classes without a W (Withdrawal) notation or to issue a refund if the refund deadline has passed. We will update this question/answer if, and once the state provides us this authority.

Can I still drop all of my classes and still be enrolled at Saddleback College?

If you decide to drop all of your Saddleback College classes, you may re-enroll in the future.

There may be an impact on financial aid; however, the Financial Aid Office is prepared to assist you.
**Will the deadline to drop without a W be extended?**

No. The Drop without a W deadline remains the same for your classes. Saddleback College does not have authority from the state of California to extend the deadline. We will update this question/answer if, and once the state provides us this authority.

**If my classes are cancelled, do I need to drop the class? Or will there be another choice to take class?**

Classes have not been cancelled. Continue to participate in your classes for full credit. Any changes or updates will be communicated to you.

**Will the P/NP deadline be delayed?**

No. All class related deadlines remain the same. Check MySite for applicable deadlines.

**Will I still receive credits for this semester?**

Students who complete their courses will receive their earned grade at the end of the term. Continue to participate in your course for full credit.

**Will my credits still transfer?**

Yes! The credit value of all classes remains the same. You must complete all coursework and continue to participate in order to receive credit for the class. The transferability of classes will not change.

**For the 2nd session of this semester, will there still be class? I have a class that was supposed to start March 23rd, will it still go on?**

Yes. Classes have not been cancelled. Information will be provided by your instructor regarding the delivery method for your late start classes.

**Can I still enroll in Summer or Fall classes?**

Yes. Summer Enrollment dates will be released the week of March 23rd. Fall Enrollment Dates will be released the week of April 20th.

**Can I clear course prerequisites online?**

Yes. Prerequisites can be cleared online, [https://www.saddleback.edu/matriculation/Clearing-Prerequisites](https://www.saddleback.edu/matriculation/Clearing-Prerequisites).

**Can I complete the Matriculation process online?**

Yes. The Matriculation process can be completed online, [https://www.saddleback.edu/matriculation/Matriculation-Process](https://www.saddleback.edu/matriculation/Matriculation-Process).
Would this make our Fall semester start early or late?

The start dates for future semesters will continue as normal and start as noted on the Academic Calendar. We will advise students if that should change.

Is there a way to access official student records without going into the admissions office?

Yes. Please visit https://www.saddleback.edu/admissions/Transcripts for instructions about how to submit your request.

Can I place an order for student records online?

Yes. You can order official transcripts on our website https://www.saddleback.edu/admissions/Transcripts and have them sent to you electronically or by mail.

Can I place an order for Degree and Enrollment Verifications online?

Yes. You can order Degree and Enrollment Verifications online, https://www.saddleback.edu/admissions/Degree-and-Enrollment-Verifications.

I am, or someone close to me is showing symptoms of flu (fever, cough, shortness of breath). Can I still come to campus?

If you or someone close to you feels unwell, please do not come to campus. Call your healthcare provider and follow their instructions.